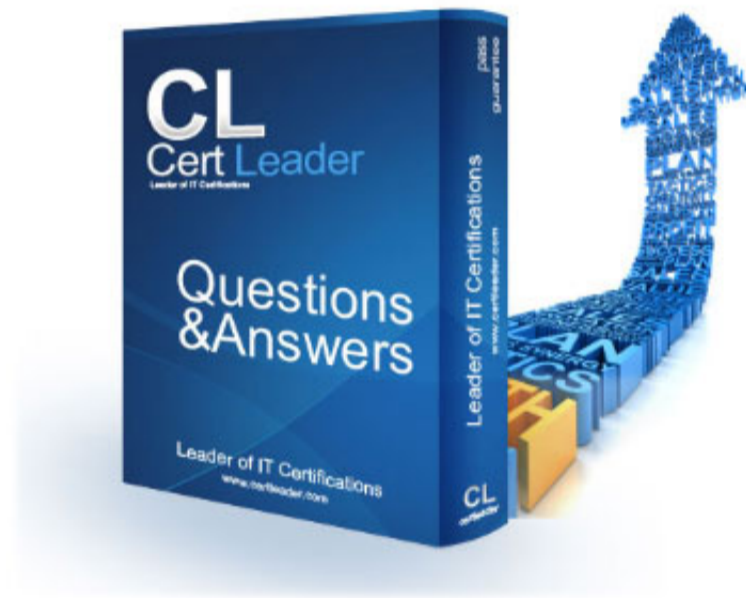


## AB-100 Dumps

### Agentic AI Business Solutions Architect (beta)

<https://www.certleader.com/AB-100-dumps.html>



**NEW QUESTION 1**

- (Topic 1)

Which framework should you use for the infrastructure migration?

- A. Microsoft Cloud Adoption Framework for Azure
- B. Success by Design
- C. Microsoft Power Platform Center of Excellence (CoE)
- D. Microsoft Power Platform Project Setup Wizard

**Answer:** A

**NEW QUESTION 2**

DRAG DROP - (Topic 2)

You are designing two Microsoft Copilot Studio agents named Agent1 and Agent2. Each agent must meet the following requirements:

Each agent must use a standard model.

Each agent must NOT use generative orchestration.

Agent1 must support simple and short phrases for a given topic.

Agent2 must integrate with Microsoft Dynamics 365 Contact Center voice channel. You need to recommend language models for the agents.

What should you recommend for each agent?

**Language models**

- Azure Language in Foundry Tools
- Azure OpenAI
- Conversational language understanding (CLU)
- Natural language understanding (NLU)
- Natural language understanding + (NLU+)

**Answer Area**

**Language model**

Agent1:

Agent2:

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Language models**

- Azure Language in Foundry Tools
- Azure OpenAI
- Conversational language understanding (CLU)
- Natural language understanding (NLU)
- Natural language understanding + (NLU+)

**Answer Area**

**Language model**

Agent1:

Agent2:

**NEW QUESTION 3**

- (Topic 2)

A manufacturing company wants to deploy an agent that will automate supplier invoice processing.

You are designing a solution to evaluate the financial implications of the deployment. The company is especially concerned about budget overruns.

You need to ensure that the solution considers the total cost of ownership (TCO), the expected savings from using automation, and whether to extend the existing AI capabilities.

What should you include in the design?

- A. adopting prebuilt agents to reduce the deployment time
- B. a return on AI investment (ROAI) analysis
- C. a break-even analysis only
- D. training a custom model

**Answer:** B

**NEW QUESTION 4**

HOTSPOT - (Topic 2)

A company uses Microsoft Dynamics 365 Finance for accounts payable and customer debt recovery. You are designing an AI finance process that meets the following requirements:

? Provides AI-driven details to help staff identify overdue vendor invoices and outstanding balances  
? Helps staff reduce how long it takes to review overdue invoices and payment history  
You need to recommend which Microsoft Copilot features to include in the design.  
What should you recommend for each requirement? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

**Answer Area**

Help identify vendor overdue invoices and outstanding balances:

- Agent management
- AI Summaries with Copilot
- The Account Reconciliation agent
- The supplier Communication agent

Reduce how long it takes to review overdue invoices and payment history:

- Analyze demand plans with Copilot
- Collections coordinator summary
- The Account Reconciliation agent
- The supplier Communication agent

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

Help identify vendor overdue invoices and outstanding balances:

- Agent management
- AI Summaries with Copilot
- The Account Reconciliation agent
- The supplier Communication agent

Reduce how long it takes to review overdue invoices and payment history:

- Analyze demand plans with Copilot
- Collections coordinator summary
- The Account Reconciliation agent
- The supplier Communication agent

**NEW QUESTION 5**

- (Topic 2)  
A company has a Microsoft Dynamics 365 Sales environment that has Microsoft Copilot enabled.  
You need to customize Copilot by tailoring how opportunity summaries are generated or how they are presented to users.  
Solution: You add the opportunity summary widget to the Opportunity form. Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 6**

- (Topic 2)  
A retail company plans to deploy Microsoft Copilot Studio agents to support: Microsoft Dynamics 365 Commerce scenarios.  
A Microsoft Power Apps inventory management solution.  
You need to recommend a solution to organize product catalog data as a consistent source for multiple AI systems.  
What should you recommend?

- A. Let each agent scrape product details from Microsoft SharePoint Online libraries.
- B. Store the product catalog data in a separate custom table for each agent.
- C. Configure prompts to pull product details from the PDFs of external vendors.
- D. Centralize the product catalog data in Microsoft Dataverse and expose the data to both agents.

Answer: D

**NEW QUESTION 7**

- (Topic 2)

You are evaluating a Microsoft Copilot Studio agent that supports Microsoft Dynamics 365 Customer Service representatives.

You need to recommend a testing solution that meets the following requirements: Evaluates agent effectiveness during active sessions

Validates whether the agent delivers accurate and helpful responses Provides measurable, actionable insights for continuous improvement What should you recommend?

- A. Track resolution, deflection, and accuracy by using dashboards and use scripts to ensure consistent responses.
- B. Perform load testing to validate how the agent scales under a high chat volume.
- C. Review historical tickets to find agents that have the shortest resolution times.
- D. Measure uptime and page load times.

Answer: A

**NEW QUESTION 8**

- (Topic 2)

A company has Microsoft Copilot Studio agents.

The company plans to deploy custom connectors across development, test, and production environments.

You need to design an application lifecycle management (ALM) process to ensure consistency and prevent direct editing in production. Which two actions should you include in the design? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Include agents and connectors in a solution.
- B. Move the agents between the environments by using data export and import.
- C. Manually rebuild the agents in each environment.
- D. Deploy managed solutions to production.
- E. Deploy unmanaged solutions to production.

Answer: AD

**NEW QUESTION 9**

- (Topic 2)

A company uses Microsoft Dynamics 365 finance and operations apps.

The company plans to use Microsoft Copilot in-app help and guidance to generate responses for internal business processes.

You need to add an additional knowledge source for the business processes. The solution must NOT add new topics to the Copilot agent for the finance and operations apps.

Which knowledge source should you add?

- A. Microsoft Dataverse
- B. a public website
- C. Azure AI Search
- D. a file upload

Answer: D

**NEW QUESTION 10**

DRAG DROP - (Topic 2)

A company has an AI solution that uses a Microsoft Copilot Studio agent.

You need to monitor the agent's performance. The solution must meet the following requirements:

Monitor the agent's telemetry in near-real-time (NRT). Download transcripts of full conversations.

Monitor the agent's usage and performance.

What should you use for each requirement? To answer, drag the appropriate options to the correct requirements. Each option may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

**Options**

- Application Insights
- Copilot Studio
- Log Analytics
- Microsoft Power Apps

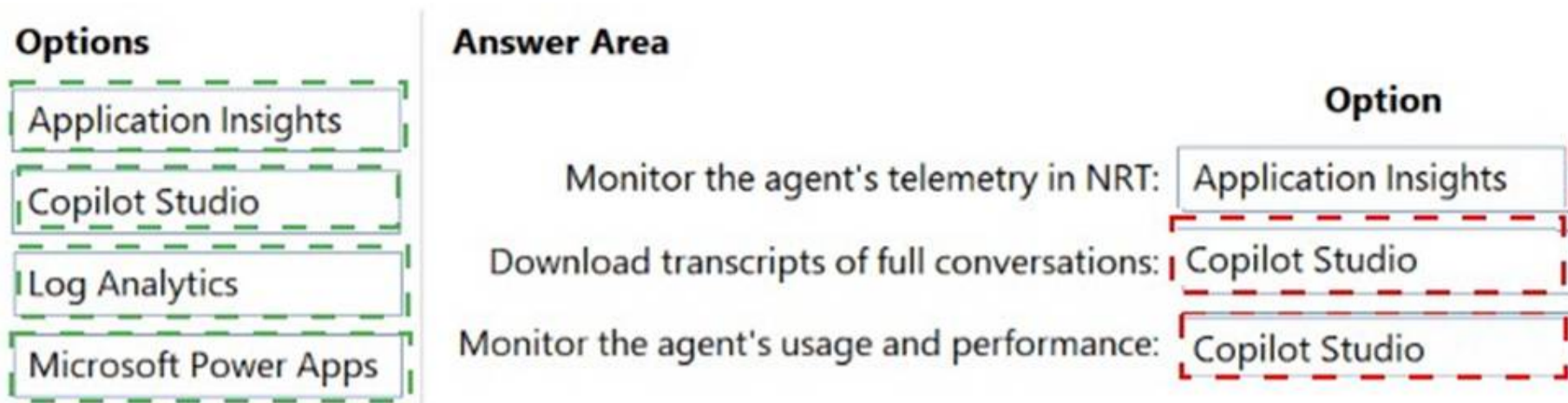
**Answer Area**

	<b>Option</b>
Monitor the agent's telemetry in NRT:	<input type="text"/>
Download transcripts of full conversations:	<input type="text"/>
Monitor the agent's usage and performance:	<input type="text"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



**NEW QUESTION 10**

- (Topic 2)

Which two components in the custom AI agent design should the CFO evaluate in the quarterly agent analysis? Each correct answer presents part of the solution.  
NOTE: Each correct selection is worth one point

- A. the GPT models used for the agent
- B. the average characters in a chat message
- C. the average session time per agent
- D. the agent orchestration method

**Answer:** CD

**NEW QUESTION 13**

- (Topic 2)

A company plans to deploy a Microsoft Copilot Studio agent that will analyze historical business data to predict customer behavior. The data is currently stored in an Azure SQL database, flat files, APIs, and logs. You need to organize the data into a format that can be used as a knowledge source in Copilot Studio. What should you include in the solution?

- A. Azure AI Search
- B. Azure Data Lake Storage
- C. Azure Cosmos DB
- D. Azure Translator in Foundry Tools

**Answer:** A

**NEW QUESTION 18**

- (Topic 2)

A company plans to deploy an AI-based customer service app that will autonomously manage interactions, escalate complex cases, and learn from historical ticket data. You need to perform a return on AI investment (ROAI) analysis of the app deployment. The solution must ensure that the analysis is accurate. What should you do first?

- A. Establish the AI performance metrics.
- B. Conduct an AI market benchmarking study.
- C. Model the customer experience.
- D. Identify and quantify all the development, deployment, and operating costs.

**Answer:** D

**NEW QUESTION 23**

- (Topic 2)

A company uses Microsoft Dynamics 365 Finance to manage accounts payable. You are designing an AI invoice processing solution. You need to recommend the prerequisites to configure a prebuilt copilot for accounts payable. What should you recommend?

- A. From Microsoft Copilot Studio, create an accounts payable agent.
- B. Extend Microsoft 365 Copilot for Sales to an accounts payable agent.
- C. Build an AI tool in Microsoft Foundry.
- D. From the Power Platform admin center, assign the Finance and Operations AI security role to users.

**Answer:** D

**NEW QUESTION 28**

- (Topic 2)

A company has a Microsoft Copilot Studio agent that provides answers based on a knowledge base for customer support. Users report that, occasionally, the agent provides inaccurate answers. You need to use metrics from the Analytics tab in Copilot Studio to identify the cause of the inaccuracies. Which two options should you use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. survey results

- B. session information and session outcomes
- C. topic usage and topics with low resolution
- D. engagement, resolution, and escalation rates
- E. quality of generated answers

**Answer:** BE

**NEW QUESTION 29**

- (Topic 2)

What should you recommend to assist the CEO with their specific responsibilities?

- A. Compliance Center
- B. Microsoft Foundry Tools
- C. the Microsoft Service Trust Portal
- D. the Responsible AI dashboard
- E. Microsoft Purview

**Answer:** D

**NEW QUESTION 34**

- (Topic 2)

A company has multiple AI models that support generation of sales transactions.

Each release of the models must be reviewed by a security and compliance team before being deployed to the production environment. The security and compliance team must have access to prior versions to properly determine potential exposures introduced.

You need to recommend a solution to evaluate the impact of each deployment to production. The solution must enhance business continuity.

What should you recommend?

- A. Create a central model registry that uses version history.
- B. Establish a promotion process by using a quality gate.
- C. Implement version control for all the AI system components.
- D. Track model retirement schedules to prevent service disruptions.

**Answer:** C

**NEW QUESTION 38**

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