

**Isaca**

**Exam Questions COBIT-2019**

COBIT 2019 Foundation



#### NEW QUESTION 1

Once IT governance is implemented, what is the NEXT phase in the life cycle of governance?

- A. Measuring objectives
- B. Initiating improvements
- C. Updating the program

**Answer:** A

#### NEW QUESTION 2

When assessing organizational structures, it is MOST helpful when subcriteria for each criterion are defined and linked to:

- A. job descriptions.
- B. capability levels.
- C. performance metrics.

**Answer:** B

#### NEW QUESTION 3

Which element of a business case BEST enables senior leadership to assess the future success of the IT governance program?

- A. Quantified benefits
- B. Qualitative perspective
- C. Investment justification

**Answer:** C

#### NEW QUESTION 4

Which of the following would be an appropriate metric to align with a goal of "Delivery of programs on time, on budget, and meeting requirements and quality standards"?

- A. Percent of stakeholders satisfied with program/project quality
- B. Percent of business staff satisfied that IT service delivery meets agreed service levels
- C. Level of user satisfaction with the quality and availability of I&T-related management information

**Answer:** A

#### NEW QUESTION 5

Which of the following components is important to update in a COBIT RACI chart to align with the enterprise's context, priorities and preferred terminology?

- A. Enterprise process practices and activities
- B. Enterprise roles and organizational structures
- C. Enterprise procedures and job descriptions

**Answer:** A

#### NEW QUESTION 6

Which of the following is the FINAL action before completing the design of an IT governance system?

- A. Resolving inherent priority conflicts
- B. Determining a sourcing model
- C. Selecting an implementation method

**Answer:** C

#### NEW QUESTION 7

According to the principles for a governance framework, which of the following is a PRIMARY consideration when addressing new issues within a flexible and open framework?

- A. Maintaining integrity and consistency
- B. Aligning with internal IT policies and procedures
- C. Identifying related industry standards

**Answer:** A

#### NEW QUESTION 8

Which of the following is a KEY principle of an enterprise governance system?

- A. It should focus on all technology and information processing, regardless of where processing takes place.
- B. It should focus only on technology and information processing that takes place within the IT function.
- C. It should focus only on technology and information processing that takes place in cost centers

**Answer:** A

**Explanation:**

A governance system should cover the enterprise end to end, focusing not only on the IT function but on all technology and information processing the enterprise puts in place to achieve its goals, regardless where the processing is located in the enterprise.

**NEW QUESTION 9**

The design factor associated with a highly regulated enterprise is likely to attribute MORE importance to which of the following?

- A. Managed strategy and operations
- B. Documented work products and policies
- C. Understanding of the business by IT professionals

**Answer: B**

**NEW QUESTION 10**

Which of the following MUST be done before an enterprise can determine performance measures for a process improvement initiative?

- A. Perform a process risk assessment
- B. Calculate return on investment (ROI)
- C. Conduct a capabilities assessment

**Answer: A**

**NEW QUESTION 10**

Within a tailored enterprise governance system, a sourcing model for information and technology is associated with:

- A. design factors.
- B. relevant industry frameworks.
- C. focus areas.

**Answer: A**

**Explanation:**

Design factors can influence the blueprint of your enterprise's governance system and position it for the successful use of I&T.

**NEW QUESTION 13**

Which of the following is ESSENTIAL to help ensure that a project's benefits are identified and continually monitored?

- A. A well-developed business case
- B. Earned value management reporting
- C. Stage gate reviews by a governance team

**Answer: A**

**NEW QUESTION 18**

Which of the following enterprise goals is within the Customer dimension of the IT balanced scorecard?

- A. Delivery of programs on time and on budget
- B. Product and business innovation
- C. Quality of management information

**Answer: C**

**NEW QUESTION 23**

The different levels of involvement associated with roles and organizational structure are PRIMARILY divided into:

- A. governance and management levels.
- B. responsibility and accountability levels.
- C. operational and practitioner levels.

**Answer: B**

**NEW QUESTION 24**

Which of the following cascades to enterprise goals?

- A. Stakeholder needs
- B. Organizational objectives
- C. Enterprise strategy

**Answer: C**

**NEW QUESTION 29**

Which of the following should a stakeholder do to optimize the use of COBIT?

- A. Customize COBIT guidance to meet industry best practices.

- B. Customize COBIT guidance to meet specific enterprise needs.
- C. Ensure COBIT guidance is strictly followed without alterations.

**Answer:** B

**Explanation:**

Customizable solution that can address the unique needs of any enterprise.

**NEW QUESTION 32**

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