



## **Microsoft**

### **Exam Questions MS-721**

Collaboration Communications Systems Engineer

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**NEW QUESTION 1**

- (Exam Topic 1)

You need to recommend a PSTN solution for the Teams Phone deployment at the retail sites. The solution must meet the technical requirements. What should you include in the recommendation?

- A. Teams Calling Plans
- B. Direct Routing without media bypass
- C. Operator Connect
- D. Direct Routing with media bypass

**Answer: C**

**Explanation:**

Reference:

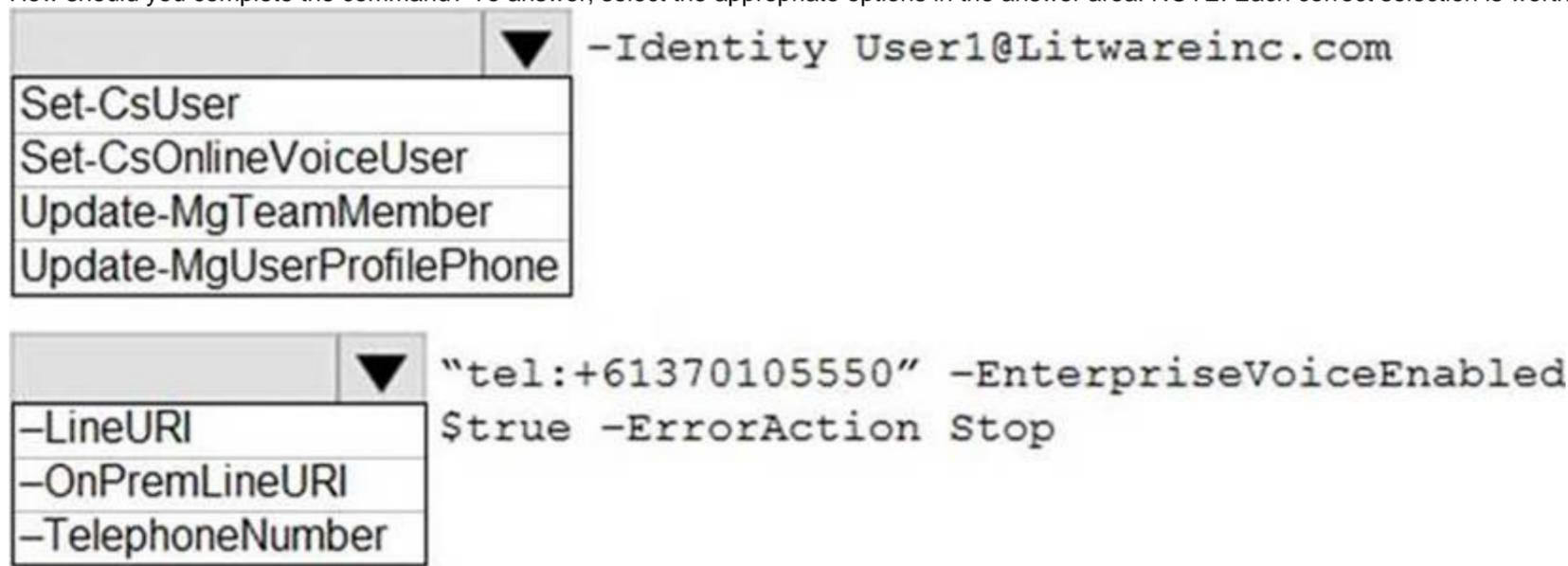
<https://docs.microsoft.com/en-us/microsoftteams/pstn-connectivity>

**NEW QUESTION 2**

- (Exam Topic 1)

You need to assign a phone number to User1 to meet the technical requirements.

How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



The screenshot shows two instances of PowerShell command completion. The first instance shows the command `Set-CsUser -Identity User1@Litwareinc.com` with a dropdown menu containing the following options: `Set-CsUser`, `Set-CsOnlineVoiceUser`, `Update-MgTeamMember`, and `Update-MgUserProfilePhone`. The second instance shows the command `Set-CsUser -Identity User1@Litwareinc.com "tel:+61370105550" -EnterpriseVoiceEnabled $true -ErrorAction Stop` with a dropdown menu containing the following options: `-LineURI`, `-OnPremLineURI`, and `-TelephoneNumber`.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/set-csuser?view=skype-ps>

**NEW QUESTION 3**

- (Exam Topic 1)

You need to connect the analog intercoms to Teams Phone.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create a trusted application endpoint for Teams.
- B. Create a resource account for each intercom.
- C. Register the ATAs with a Teams-certified SBC.
- D. Create a configuration profile for IP phones.
- E. Enable Direct Routing to a Teams-certified SBC.

**Answer: CE**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-analog-devices>

**NEW QUESTION 4**

- (Exam Topic 2)

You need to meet the technical requirements for the returns department.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

```
$ObjId = (Get-CsOnlineApplicationInstance -Identity returns.aa@contoso.com).ObjectId
```

`-Identity Returns -CallingIDSubstitute`

▼
New-CsCallingLineIdentity
New-CsOnlineApplicationInstance
New-CsTeamsCallingPolicy

▼
Anonymous
LineURI
Resource
Service

`-EnableUserOverride $false -ResourceAccount $ObjId -CompanyName "Contoso"`

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**  
 Graphical user interface, text Description automatically generated

**NEW QUESTION 5**

- (Exam Topic 2)

You need to configure a toll-free dial in bridge for Teams meetings. The solution must meet the technical requirements.

Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Purchase Communications Credits.
- B. Assign a phone number to a resource account.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Purchase a Microsoft 365 Domestic and International Calling Plan license.
- F. From the meeting policy, set Allow dial -in users to bypass the lobby to On.
- G. Assign a phone number to the bridge.

**Answer:** ADG

**Explanation:**  
 Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams>

**NEW QUESTION 6**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a user named User1.

A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.

You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.

How should you complete the command? To answer select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

`-identity luser1@contoso.com | Select displayname,`

▼
Get-CsOnlineUser
Get-CsOnlineVoicemailPolicy
Get-CsOnlineVoicemailUserSettings
Get-CsUserCallingSettings

▼
ForwardingTarget
ForwardingTargetType
TransferTarget
UnansweredTarget

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**  
 Box 1: Get-CsUserCallingSettings  
 The Get-CsUserCallingSettings cmdlet will show the call forwarding, simultaneous ringing, call group and delegation settings for a user. This cmdlet shows the call forwarding, simultaneous ringing, call group and delegation settings for a user. It will also show any call groups the user is a member of and if someone else has added the user as a delegate.  
 Box 2: ForwardingTarget Example.  
 This example shows that user2@contoso.com has simultaneous ringing set (IsForwardingEnabled and ForwardingType) to user3@contoso.com (ForwardingTarget and ForwardingTargetType) and if the call has not been answered (IsUnansweredEnabled) within 20 seconds (UnansweredDelay) the call is routed to voicemail (UnansweredTargetType).  
 Get-CsUserCallingSettings -Identity user2@contoso.com SipUri : sip:user2@contoso.com  
 IsForwardingEnabled : True ForwardingType : Simultaneous ForwardingTarget : sip:user3@contoso.com ForwardingTargetType : SingleTarget  
 IsUnansweredEnabled : True UnansweredTarget : UnansweredTargetType : Voicemail UnansweredDelay : 00:00:20  
 Delegates : Delegates :  
 CallGroupOrder : InOrder CallGroupTargets : {} GroupMembershipDetails : GroupNotificationOverride : Incorrect:  
 \* Not Get-OnlineVoicemailPolicy.  
 Use the Get-OnlineVoicemailPolicy cmdlet to get a list of all pre-configured policy instances related to Cloud Voicemail service. This cmdlet retrieves information about one or more voicemail policies that have been configured for use in your organization. Voicemail policies are used by the

organization to manage Voicemail-related features such as transcription.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/teams/get-csusercallingsettings>

**NEW QUESTION 7**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are designing a room that will be used for collaboration.

You need to select a device for the room. The device must meet the following requirements:

- > Support video.
- > Support one-touch join for meetings.
- > Can start new meetings from within the room.
- > Support HDMI ingestion of content into Teams.

Which type of device should you select? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Teams Rooms on Android
- B. Microsoft Teams panels
- C. Microsoft Teams Rooms on Windows
- D. Microsoft Surface Hub 2S.
- E. Microsoft Teams displays.

**Answer:** AC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison>

**NEW QUESTION 8**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a team and a channel. Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

**Explanation:**

Reference:

<https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/>

**NEW QUESTION 9**

- (Exam Topic 3)

You need to provision a Microsoft Teams-certified common area phone device at a field site. The solution must ensure that a standard user can complete the physical handset tasks without sharing credentials.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
From the Microsoft Team admin center, apply a managed tag to the device.	
From the Microsoft Team admin center, upload the MAC address of the device.	
Instruct the user to enter the verification code on the device.	
Enable the web server on the device and sign in by using a browser.	
From the Microsoft Team admin center, sign in to the device remotely.	
From the Microsoft Team admin center, generate a verification code.	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, table Description automatically generated with medium confidence

- From the Microsoft Teams admin center, upload the MAC address of the device
- From the Microsoft Teams admin center, generate a verification code
- Instruct the user to enter the verification code on the device
- From the Microsoft Teams admin center, remotely sign-in a user to the device

Reference:  
<https://docs.microsoft.com/en-us/MicrosoftTeams/devices/remote-provision-remote-login>

**NEW QUESTION 10**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to configure voice routing for Direct Routing. The solution must only allow calling within the United States and Canada for a user named user1@contosoxom.

Which four actions should you perform in sequence to minimize user call disruption? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

Actions	Answer Area
Create a voice route that has a dialed number pattern of <code>^+\+1(\d{10})\$</code> .	
Create a dial plan.	
Assign a dial plan to user1.	
In the global dial plan, create a normalization rule that has a pattern of <code>^+\+1(\d{10})\$</code> .	
Assign a voice routing policy to user1.	
Create a voice routing policy.	
Add a PSTN usage record named Record1.	

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Actions	Answer Area
Create a voice route that has a dialed number pattern of <code>^+\+1(\d{10})\$</code> .	
Create a dial plan.	
Assign a dial plan to user1.	
In the global dial plan, create a normalization rule that has a pattern of <code>^+\+1(\d{10})\$</code> .	
Assign a voice routing policy to user1.	
Create a voice routing policy.	Create a voice routing policy.
Add a PSTN usage record named Record1.	Assign a dial plan to user1.
	In the global dial plan, create a normalization rule that has a pattern of <code>^+\+1(\d{10})\$</code> .

**NEW QUESTION 10**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing.

You plan to use Microsoft Power BI to analyze Call Quality Dashboard (CQD) data for the deployment. You download the Power BI query templates for CQD from the Microsoft Download Center.

You need to use Power BI Desktop to review reports about PSTN calls that go through Direct Routing. What should you do first?

- A. From Microsoft Call Quality Dashboard download the current Tenant Data Upload file
- B. Publish the template to the Power BI service.
- C. Install the Power BI Connector for CQD.
- D. Install the Microsoft Power Platform connector.

**Answer: C**

**Explanation:**

Before you can use these PBIT files, you'll need to Install the Power BI Connector for Microsoft CQD using the MicrosoftCallQuality.pqx file included in the download.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-power-bi-query-templates>

**NEW QUESTION 13**

- (Exam Topic 3)

You need to implement Local Media Optimization.

- A. 132.245.0.0/16 and 40.104.0.0/15
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4.4.2.2/32
- D. 52.112.0.0/14 and 52.120.0.0/14

**Answer: D**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

**NEW QUESTION 18**

- (Exam Topic 3)

You have a Teams Phone deployment that uses Direct Routing and a legacy PBX.

You need to leverage the a PBX during outbound calls from scheduled Teams meeting. What should you create?

- A. an Audio Conferencing policy
- B. an Audio Conferencing routing policy
- C. a meeting broadcast policy

**Answer: B**

**Explanation:**

Enable the routing of Teams meeting dial-out calls through Direct Routing

Teams meeting dial-out calls are initiated from within a meeting in your organization to PSTN numbers, including call-me-at calls and calls to bring new participants to a meeting.

To enable Teams meeting dial-out routing through Direct Routing to on-network users, you need to create and assign an Audio Conferencing routing policy called "OnlineAudioConferencingRoutingPolicy".

Note:

Direct Routing lets you connect a supported, customer-provided Session Border Controller (SBC) to Phone System. With this capability, you can configure on-premises Public Switched Telephone Network (PSTN) connectivity with Microsoft Teams client, as shown in the following diagram:



Reference:

<https://learn.microsoft.com/en-us/microsoftteams/audio-conferencing-on-network> <https://learn.microsoft.com/en-us/microsoftteams/direct-routing-plan>

**NEW QUESTION 20**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -IPVideoMode parameter to DISABLED.

Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

**Explanation:**

Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to \$False.

Note: The New-CsTeamsNetworkRoamingPolicy cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.

The TeamsNetworkRoamingPolicy cmdlets enable administrators to provide specific settings from the TeamsMeetingPolicy to be rendered dynamically based upon the location of the Teams client. The TeamsNetworkRoamingPolicy cannot be granted to a user but instead can be assigned to a network site. The settings from the TeamsMeetingPolicy included are AllowIPVideo and MediaBitRateKb. When a Teams client is connected to a network site where a CsTeamRoamingPolicy is assigned, these two settings from the TeamsRoamingPolicy will be used instead of the settings from the TeamsMeetingPolicy.  
 Reference:  
<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy>

**NEW QUESTION 21**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You set the routing method for the call queue to Attendant routing. Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

**Explanation:**

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

**NEW QUESTION 24**

- (Exam Topic 3)

You need to provide Microsoft Teams users with the ability to perform PSTN calling through a Session Border Controller (SBC). Which licenses can you assign to achieve the goal?

- A. Office 365 E3 and Office 365 E5
- B. Microsoft 365 E3 and Microsoft 365 E5
- C. Microsoft 365 E5 and Office 365 E5
- D. Office 365 E3 and Microsoft 365 E3

**Answer: D**

**NEW QUESTION 29**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Device in the Microsoft Teams admin center, you select IP Phones, select the Configuration profiles tab, select Standard Phone Policy, and select Assigned devices.

Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

**NEW QUESTION 33**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

When you attempt to deploy a Session Border Controller (SBC) named sfac1xontoso.com. you receive the following error message: "We cant use the "SBCI-Contoso.com" domain as it hasn't been set up in the organization. Try agaax. If you continue to have problems, contact Microsoft customer support."

You need to add the SBC to the tenant.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.	
From the Microsoft Teams admin center, enable external access for the contoso.com domain.	
From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.	
From the Microsoft 365 admin center, validate the contoso.com domain.	
From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.	

A. Mastered

B. Not Mastered

**Answer:** A

**Explanation:**

Actions	Answer Area
From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.	From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.
From the Microsoft Teams admin center, enable external access for the contoso.com domain.	From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.
From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.	From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.
From the Microsoft 365 admin center, validate the contoso.com domain.	
From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.	

### NEW QUESTION 36

- (Exam Topic 3)

Your company has offices in 10 countries. The company has a tenant dial plan configured for each country. The company recently opened an office in a new country.

You need to create a new tenant dial plan that meets the unique dialing requirements of the new country. What should you do?

- A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
- B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.
- C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
- D. Run the Sec-CsTenancDialPlan cmdlet.

**Answer:** B

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

### NEW QUESTION 39

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have two users that must receive calls for one another. When a call is received by one user, the other user must only receive a visual notification.

What should you use?

- A. a calling policy
- B. call delegation
- C. group call pickup
- D. call parte and retrieve
- E. call forwarding

**Answer:** C

### NEW QUESTION 42

- (Exam Topic 3)

You have a Teams Phone deployment that contains a Session Border Controller (SBC) named SBC1. You deploy a second SBC named SBC2 that is configured as shown in the following exhibit.

**sbc2.contoso.com**

You must use the SBC's FQDN that has the host name registered in DNS. For example, if your organization owns **contoso.com** then **sbc.contoso.com** is good name for the SBC, but **sbc.contoso.onmicrosoft.com** isn't. [Learn more](#)

Add a description so you know why it was created.

**SBC settings**

When you are adding this SBC, you can turn on or off the SBC and change settings that are specific to the SBC.

Enabled	<input type="checkbox"/> Off
SIP signaling port	5067
Send SIP options ⓘ	<input checked="" type="checkbox"/> On
Forward call history	<input type="checkbox"/> Off
Forward P-Asserted-Identity (PAI) header ⓘ	<input type="checkbox"/> Off
Concurrent call capacity	24
Failover response codes	408, 503, 504
Failover time (seconds) ⓘ	30
SBC supports PIDF/LO for emergency calls	<input type="checkbox"/> Off

You discover that SBC2 fails to receive SIP Options packets from Microsoft SIP gateways and you notice that calls take a long time to connect. Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic. NOTE: Each correct selection is worth one point.

**Answer Area**

SIP options are NOT received because [answer choice]

- SBC2 is disabled
- PIDF/LO is disabled
- SBC2 does NOT support PAI
- a failover response code of 200 must be set

Calls take a long time to connect because [answer choice]

- PIDF/LO is disabled
- the calls fail over to SBC1
- SBC2 does NOT support PAI
- a failover response code of 200 must be set

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Box 1: SBC2 is disabled SBC Settings: Enabled Off  
 Box 2: the calls fail over to SBC1

**NEW QUESTION 44**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains common area phones located in a public lobby. You need to enable Advanced calling features on all the common area phones.

What should you configure from the Microsoft Teams admin center?

- A. a customization policy
- B. a configuration profile
- C. a calling policy
- D. a policy package

**Answer: B**

**Explanation:**

Set up common area phones for Microsoft Teams Set policies for common area phones

Use policies to control which features are available to users on common area phones. Set up Advanced calling on common area phones (optional)

By default, the basic calling experience will be on the common area phone's home screen, but you can turn on an advanced calling experience.

To use these advanced calling features on supported Teams phone device models, you can turn on the Advanced calling toggle in the Teams admin center or on your Teams phone device that is signed into your Teams Shared Devices account.

Turning on advanced calling capabilities requires you to purchase hardware models that can support all required capabilities.

\* 1. Turn on Advanced calling in Teams admin center

\* 2. Sign into the Teams admin center with a Microsoft 365 admin account.

\* 3. From the left-side menu, navigate to Teams devices > Phones > and select the Configuration profiles tab.

\* 4. From the list, select the configuration profile assigned to your common area phone.

\* 5. Under the Calling settings section, find the Advanced calling toggle.

\* 6. Turn on the toggle.

\* 7. At the bottom of the page, select the Save button. Incorrect:

Not C: Calling policies

Use calling policies to enable private calls, using call forwarding, or simultaneous ring on common area phones.

Note: A common area phone is typically placed in an area like a lobby or another area that is available to many people to make a call: a reception area, lobby, or conference phone. Common area phones are signed in with accounts tied to a Microsoft Teams Shared Devices license.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-up-common-area-phones>

**NEW QUESTION 47**

- (Exam Topic 3)

Your company assigns an Office 365 E3 license to each user. All users are in France.

You plan to deploy Direct Routing.

Which additional license should you assign to the users?

A. Microsoft 36S Domestic and International Calling Plan

B. Microsoft Teams Phone Standard - Virtual User

C. Microsoft 36S Domestic Calling Plan

D. Microsoft 365 Audio Conferencing

E. Microsoft Teams Phone Standard

**Answer: E**

**NEW QUESTION 52**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You implement Teams Rooms on Windows.

You need to apply a custom theme to the display of Team1 Rooms on Windows. What should you configure?

A. a configuration profile

B. a SkvDeSettinias.xml file

C. a team template

D. a LayoutModification.xml file

**Answer: C**

**Explanation:**

Custom background template

To create custom backgrounds that meet the guidelines in the previous sections, you can download the Microsoft Teams Rooms Theme Template.

The template is a .PSD file that can be opened by apps such as Adobe Photoshop or Paint.NET (a plug-in may be required). The template provides assets and guidelines to help you place text and graphics in your custom backgrounds that won't be obscured by on-screen elements.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/custom-backgrounds>

**NEW QUESTION 57**

- (Exam Topic 3)

Your company uses Microsoft Skype for Business Server 2015 and Enterprise Voice as the PSTN solution. You plan to migrate all users to Microsoft Teams Calling Plans.

You will decommission Skype for Business Server after the migration is complete.

You need to ensure that all the users retain their current phone number once the migration is complete. The solution must minimize the downtime of PSTN features for each user.

What should you do first?

A. From the Microsoft 365 admin center, purchase Communications Credits for all the users.

B. Schedule a port order for the phone numbers of all the users.

C. From the Microsoft Teams admin center, order phone numbers for all the users.

D. Migrate all the users to Teams.

**Answer: B**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

**NEW QUESTION 62**

- (Exam Topic 3)

You have a Microsoft 365 tenant that has Modern authentication enabled for an services Multi-factor authentication (MFA) is enforced for all users.

You are deploying Microsoft Teams Rooms.

The first time you attempt to sign in to a Teams Rooms, you receive an error message indicating that the device cannot sign in to Teams. You verify that Modern authentication is enabled in Teams Rooms. What prevents you from signing in?

- A. The Microsoft Authenticates app is not configured for the Teams Rooms account
- B. The Teams Rooms account is not licensed for Microsoft intune.
- C. Teams Rooms must be domain joined first.
- D. MFA is unsupported In reams Rooms.

**Answer: D**

**NEW QUESTION 65**

- (Exam Topic 3)

Your company has a Teams Phone deployment.

The network team at the company completes a local internet breakout for Teams traffic.

To validate the configuration, you review the Call Debug log shown in the following exhibit.

Connectivity_TransportBytesSent	3324
Connectivity_TransportMode	2
Connectivity_TransportPktsReceived	18
Connectivity_TransportPktsSent	20
Connectivity_BaseAddress	192.168.1.216:50008
Connectivity_LocalAddress	192.168.1.216:50011
Connectivity_LocalSite	120.17.163.212:1883
Connectivity_RemoteAddress	52.113.88.214:49704
Connectivity_RemoteSite	52.113.88.214:49704
IsRetargeted	0

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.  
 NOTE: Each correct selection is worth one point.

**Answer Area**

The WAN IP address for the call source is [answer choice].

▼

52.113.88.214

120.17.163.212

192.168.1.216

The WAN port for call destinations is [answer choice].

▼

1883

49704

50008

50011

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**Answer Area**

The WAN IP address for the call source is [answer choice].

▼

52.113.88.214

120.17.163.212

192.168.1.216

The WAN port for call destinations is [answer choice].

▼

1883

49704

50008

50011

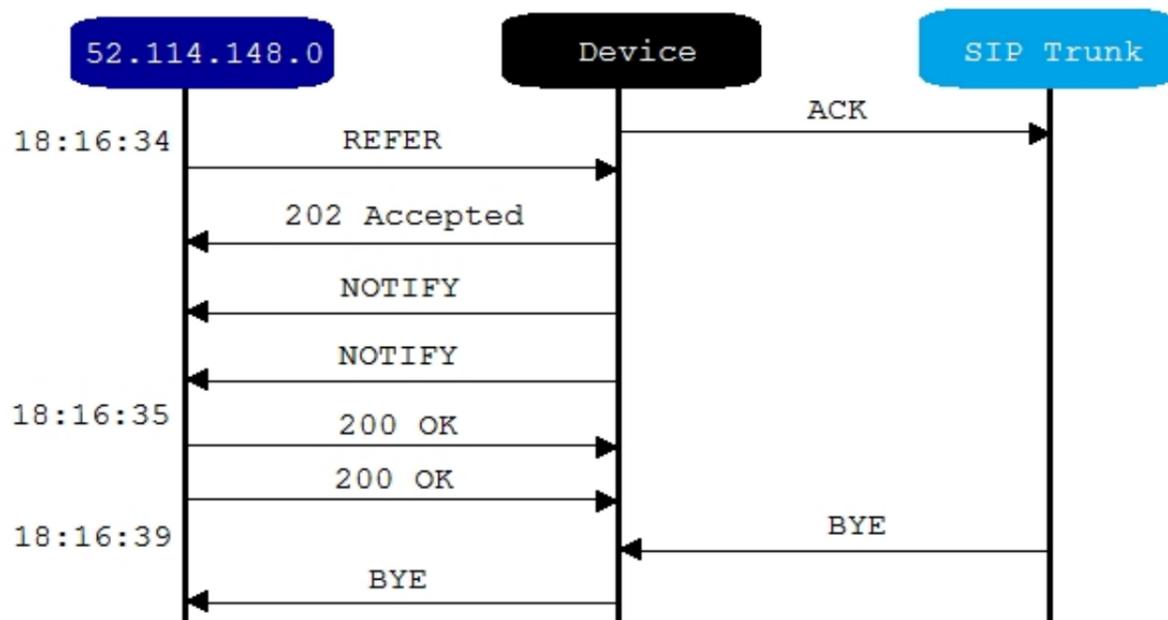
**NEW QUESTION 66**

- (Exam Topic 3)

Your company has a Microsoft Teams Phone deployment that uses Direct Routing and a single carrier. You deploy a new Session Border Controller (SBC) that shows as healthy in the Microsoft Teams admin center.

You place a test call over the new SBC, and the call succeeds.

When you attempt to transfer the call, the transfer fails. A portion of the SIP ladder is shown in the exhibit. (Click the Exhibit tab.)



What is a possible cause of the issue?

- A. The SSL certificate of the SBC is incorrect.
- B. The Refer on the SBC is misconfigured.
- C. notify is enabled in the SIP options of the SBC.
- D. The carrier rejects the format of the forwarded FROM number.

**Answer: B**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/issues-with-call-tran>

**NEW QUESTION 68**

- (Exam Topic 3)

Your company has a Microsoft 365 E5 subscription that uses Microsoft Teams. The company has a department named HR.

You need to ensure that when a user in the HR department creates a highly confidential meeting, a watermark is applied to the recording.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign a meeting policy for the HR department users.
- B. Assign a Microsoft Teams Premium license to the HR department users.
- C. Assign a customization policy for the HR department users.
- D. Assign an Azure Information Protection Premium P2 license to the HR department users.
- E. Assign a meeting template policy for the HR department users.
- F. Assign an Azure Active Directory Premium P2 license to the HR department users.

**Answer: AB**

**Explanation:**

Watermark requires a Teams Premium license and it is enabled in a Meeting Policy: [https://learn.microsoft.com/en-US/microsoftteams/settings-policies-reference?WT.mc\\_id=TeamsAdminCenterC](https://learn.microsoft.com/en-US/microsoftteams/settings-policies-reference?WT.mc_id=TeamsAdminCenterC)

**NEW QUESTION 70**

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPvideo parameter to \$False. Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

**NEW QUESTION 74**

- (Exam Topic 3)

You create a network region Region1 in Microsoft Teams.

You are adding a network site to Region1. The site has a 1.5-Mb connection. You need to ensure that all users at the site have a good voice experience. What should you do?

- A. Create and assign a Teams Network Roaming Policy that has IP video disabled.

- B. Assign the Region1 users a meeting policy that has a media bit rate of 1,500 Kbps.
- C. Run the Microsoft 365 network connectivity test tool.
- D. Tag all traffic with a DSCP value of 46.

**Answer:** B

**Explanation:**

Reference:

<https://docs.microsoft.com/en-gb/powershell/module/skype/new-csteamsnetworkroamingpolicy?view=skype-ps>

**NEW QUESTION 76**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have Teams devices located in meeting rooms and public areas. You need to turn on Device lock for the devices.

What should you configure?

- A. a calling policy
- B. a setup policy
- C. a Teams policy
- D. a configuration profile

**Answer:** D

**Explanation:**

Microsoft Teams Physical Device Management

NOTE: As at June 2020, there are no options to configure the Device Configuration Profiles by API or PowerShell.

There are a number of Microsoft Teams certified devices on the market from several different manufactures. These devices are listed on the Microsoft Teams Devices Page.

Once a device is logged in and the user setup, the device is registered to the tenant and a policy applied against it from the Configuration Profiles listed in the Microsoft Teams Admin Portal.

These Configuration Profiles allow you to set options like the devices: Timeout and lock status

Language Timezone Time format Screen saver

Network settings; and

To enable or disable the second PC port

If the Microsoft 365 tenant also has Intune setup, then the device is registered to Intune and any compliance policies are applied when the first user logs in.

Different Configuration Profiles can be used to setup phones with common attributes Reference:

<https://sbconnect.com.au/pages/physical-device-management.html>

**NEW QUESTION 79**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

\_ You need to create two call queues named CQ1 and CQ2. The solution must meet the following requirements: CQ1 must balance incoming calls so that each call agent receives the same number of calls

\_ Calls received by CQ2 must ring all call agents simultaneously

What should you configure for each requirement? To answer, drag the appropriate routing methods to the correct requirements. Each routing method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Routing methods**

**Answer Area**

- Attendant routing
- Longest idle
- Round robin
- Serial routing

CQ1 must balance incoming calls so that each call agent receives the same number of calls:

Calls received in CQ2 must ring all call agents simultaneously:

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Round robin

CQ1 must balance incoming calls so that each call agent receives the same number of calls

Round robin balances the routing of incoming calls so that each call agent gets the same number of calls from the queue. This routing method may be desirable in an inbound sales environment to assure equal opportunity among all the call agents.

Box 2: Attendant routing

Calls received by CQ2 must ring all call agents simultaneously Attendant routing rings all agents in the queue at the same time. Reference:

<https://learn.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

**NEW QUESTION 80**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You have a call queue named Customer Service.

You need to ensure that when the agents of Customer Service make calls, the outbound calling name appears as Contoso, and the caller ID shows the phone number of Customer Service. Other users must NOT be affected.

Which three actions should you perform? Each correct answer presents a part of the solution. NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center configure a new caller ID policy
- B. Set Calling Party Name to the organization name.
- C. From the Microsoft Teams admin center, modify the global (Org-wide default) caller ID policy.
- D. Set Replace the caller ID with to Resource account
- E. Set Override the caller ID policy to On.

**Answer:** ADE

**Explanation:**

You can manage caller ID policies by going to Voice > Caller ID policies in the Microsoft Teams admin center. You can use the global (Org-wide default) policy or create and assign custom policies. Users in your organization automatically get the global policy unless you create and assign a custom policy.

Create a custom caller ID policy

- > In the left navigation of the Microsoft Teams admin center, go to Voice > Caller ID policies. (A)
- > Select Add.
- > Enter a name and description for the policy.
- > Turn on or off Block incoming caller ID and Override the caller ID policy. (E)
- > Enter a Calling Party Name.
- > Under Replace the caller ID with, set which caller ID is displayed for users by selecting one of the following: (D)

User's number: Display the user's number. Anonymous: Display the caller ID as Anonymous.

Resource account: Set a resource account associated with an Auto Attendant or Call Queue.

If you choose Resource account, you're prompted to specify a resource account for the next field, called Replace the caller ID with this resource account. Only resource accounts with an assigned phone number will be displayed. If you just assigned a phone number to the resource account, it may take a few minutes before the resource account is available for selection.

\* 7. Select Save. Reference:

<https://learn.microsoft.com/en-us/microsoftteams/caller-id-policies>

**NEW QUESTION 83**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. The deployment has the following configurations:

- > Direct Routing Session Border Controller (SBC) public IP subnet: 198.51.100.0/24
- > Teams client external IP subnet: 203.0.113.0/24
- > Teams client internal IP subnet: 192.168.0.0/24

You need to configure the network topology to support emergency call routing. Which network range should you add to the trusted IP addresses?

- A. 52.112.0.0/14
- B. 198.51.100.0/24
- C. 203.0.113.0/24
- D. 192.168.0.0/24

**Answer:** C

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

**NEW QUESTION 87**

- (Exam Topic 3)

Your company has a main office in New York and a branch office in Calgary. All offices connect to each other by using a dedicated WAN.

You have a Microsoft Teams Phone deployment.

You need to recommend a Direct Routing solution that meets the following requirements:

- If a Session Border Controller (SBC) fails in the New York office, PSTN services must remain available through a local PSTN egress in New York. The Calgary office must prioritize a local PSTN egress and ensure that PSTN services remain available in the event of a local SBC outage.
- The number of SBCs must be minimized.

What should you recommend for each office? To answer, drag the appropriate components to the correct offices. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

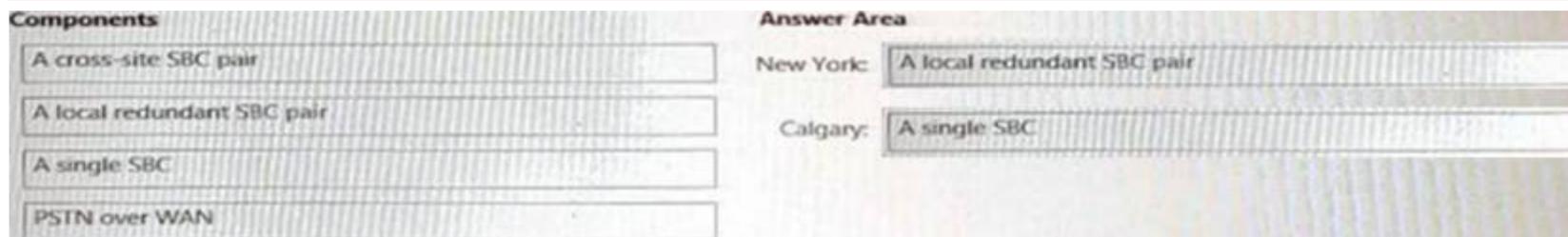
NOTE: Each correct selection is worth one point.

Components	Answer Area
A cross-site SBC pair	New York: <input type="text"/> Component
A local redundant SBC pair	Calgary: <input type="text"/> Component
A single SBC	
PSTN over WAN	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**



**NEW QUESTION 92**

- (Exam Topic 3)

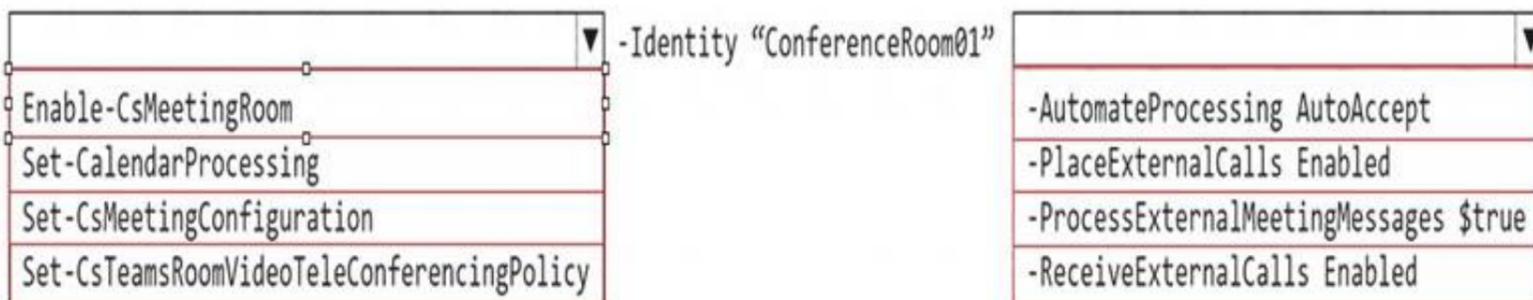
You have a Microsoft Teams conference room named ConferenceRoom01.

You need to ensure that ConferenceRoom01 can be invited directly to third party online meetings by partner organizations.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**



- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Set-CalendarProcessing

Allow calendar invite processing for third-party meetings

The first thing you need to do to enable a one-touch join experience from Team Rooms is set the calendar processing rules for the device's Exchange Online room mailbox. The room mailbox needs to allow external meetings and keep the message body and subject so it can see the URL needed to join the third-party meeting. To set these room mailbox options using the Set-CalendarProcessing cmdlet, do the following:

\* 1. Connect to Exchange Online PowerShell.

\* 2. Get the User Principal Name (UPN) of the room mailbox if you don't know it by running the following command:

```
Get-Mailbox | Where {$_.RoomMailboxAccountEnabled -eq $True} | Format-Table Name, UserPrincipalName
```

\* 3. Find the name of the room mailbox associated with your Teams Rooms device and make note of its UPN.

\* 4. After you find the room mailbox's UPN, run the following command. Replace <UserPrincipalName> with the room mailbox's UPN:

```
Set-CalendarProcessing <UserPrincipalName> -ProcessExternalMeetingMessages $True -DeleteComments $ Box 2: -ProcessExternalMeetingMessages
```

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/third-party-join#step-3a-enable-third-party-meetings-on>

**NEW QUESTION 95**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that is used in the United States. You need to ensure that emergency calls placed to 9911.

What should you configure?

- A. a dial plan normalization rule
- B. an emergency calling policy
- C. an emergency call routing policy
- D. an outbound PSTN number translation rule

**Answer:** C

**NEW QUESTION 100**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You redirect calls for the call queue to a shared voicemail box. Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**Explanation:**

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

**NEW QUESTION 101**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a Session Border Controller (SBC named SBC1.contoso.com). Direct Routing integrates with a P6X phone system that uses only four-digit dialing and is configured to use the SBC. Teams is configured to use dial plans that normalize any four-digit calls to E-164. You have the following translation rule.

Answer Area



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area



**NEW QUESTION 105**

- (Exam Topic 3)

You have a Microsoft Lync Server 2013 deployment. Some users use Enterprise Voice. You plan to migrate to Microsoft Teams. You need to design a migration solution. The solution must minimize the impact on end users during the migration. What should you include in the solution?

- A. Migrate all users directly from Lync Server 2013 to Teams.
- B. Migrate the Enterprise Voice users from Lync Server 2013 to Microsoft Skype for Business Server 2019, and then migrate the Enterprise Voice users to Teams.
- C. Migrate all other users directly from Lync Server 2013 to Teams.
- D. Perform an in-place upgrade from Lync Server 2013 to Microsoft Skype for Business Server 2015, and then migrate all users to Teams.

Answer: D

**NEW QUESTION 109**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones. The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Teams Devices in the Microsoft Teams admin center, you select Phones select the Configuration profiles tab, select the Standard Phone Policy, and select Assigned devices.

Does this meet the goal?

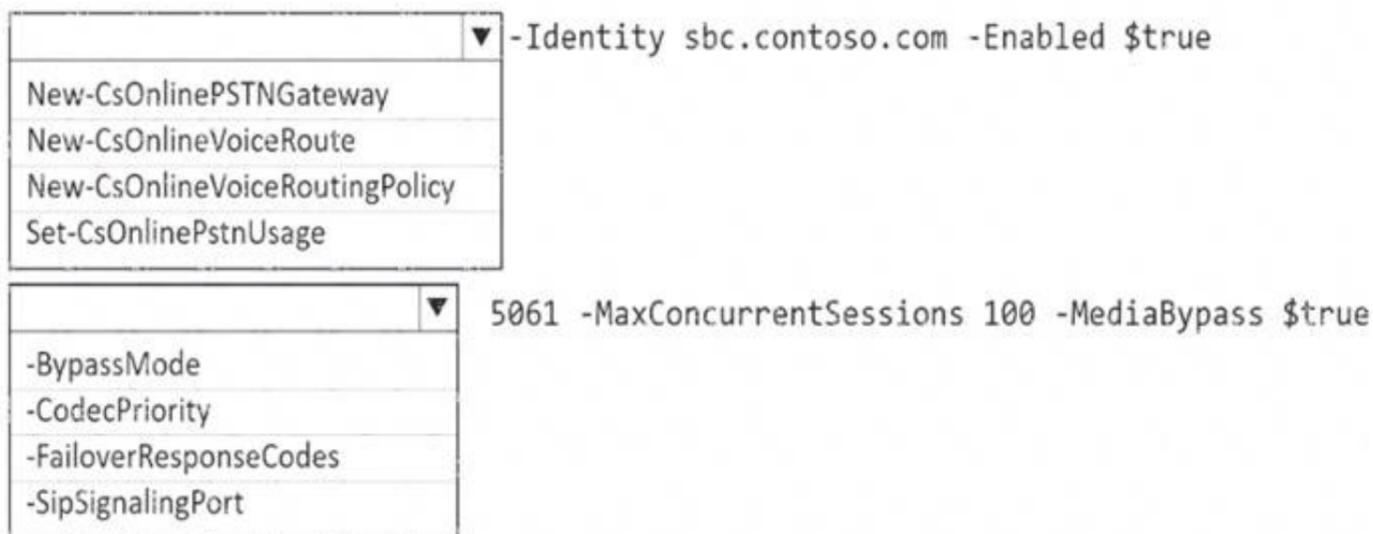
- A. Yes
- B. No

Answer: B

**NEW QUESTION 113**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing with media bypass. You need to define a Session Border Controller (SBC) in Teams. How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinepstngateway?view=skype-ps>

**NEW QUESTION 118**

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones. The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you select IP Phones, find the reported phones, and review the Configuration profile column.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

**NEW QUESTION 120**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a PBX that connects to the PSTN by using an E1/T1 Primary Rate interface (PRI). You plan to migrate to Direct Routing by using the existing PSTN services.

What should you install upstream of the PBX?

- A. a physical Session Border Controller (SBC)
- B. an FXO SIP Analog Telephony Adapter (ATA)
- C. a virtual Session Border Controller (SBC)
- D. a Session Border Controller (SBC) in Azure

**Answer:** A

**NEW QUESTION 125**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -MediaBitRateKb parameter to 1.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**Explanation:**

Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to \$False.

Note: The New-CsTeamsNetworkRoamingPolicy cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.

The TeamsNetworkRoamingPolicy cmdlets enable administrators to provide specific settings from the TeamsMeetingPolicy to be rendered dynamically based upon the location of the Teams client. The TeamsNetworkRoamingPolicy cannot be granted to a user but instead can be assigned to a network site. The settings from the TeamsMeetingPolicy included are AllowIPVideo and MediaBitRateKb. When a Teams client is connected to a network site where a CsTeamRoamingPolicy is assigned, these two settings from the TeamsRoamingPolicy will be used instead of the settings from the TeamsMeetingPolicy.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy>

### NEW QUESTION 130

- (Exam Topic 3)

Your company has a main office in Dallas.

The company has a Microsoft Teams Phone deployment.

Currently, the default audio conferencing bridge is set to a phone number that has a Miami area code. In the Microsoft Teams admin center, you get a number in the Dallas area code.

You need to assign the new Dallas number as the default audio conferencing bridge. What should you configure in the Microsoft Teams admin center?

- A. the Conference bridges node under Meetings
- B. the Networks & locations node under Locations
- C. the Phone numbers node under Voice
- D. the Auto attendants node under Voice

**Answer:** A

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg>

### NEW QUESTION 132

- (Exam Topic 3)

Your company has an office in Seattle.

The default dial-in number for the company's Microsoft Teams meetings has an area code of 425.

The company does NOT have an office in New York. However, most of the company's customers are in New York.

You need to get a new default dial- In number that has a local 718 area code. You will NOT define additional location information in Teams.

Which two actions should you perform before you assign the bridge? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Get a Dedicated conference bridge (Toll) number.
- B. Search for new numbers by using a 718 area code.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Search for new numbers by using New York.

**Answer:** AD

### NEW QUESTION 134

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains two users named User1 and User2. User1 will be on leave for two weeks.

You need to redirect all calls to the phone number of User1 to the phone number of User2. The solution must minimize administrative effort.

What should you modify for User1?

- A. the voicemail transfer target settings
- B. the call delay and order settings
- C. the call delegation settings
- D. the phone number type

**Answer:** C

#### Explanation:

Use the Teams admin center

You can use the Teams admin center to configure call forward and unanswered settings, group call pickup, and call delegation for your users.

To configure immediate call forward settings:

- In the Teams admin center, go to Users > Manage users and select a user.
- On the user details page, go to the Voice tab.
- Under Call answering rules, select Be immediately forwarded, and select the appropriate call forward type and destination.

To configure simultaneous ringing, on the same page select Ring the user's devices. In the Also allow drop-down, select the appropriate simultaneous ringing setting.

To configure unanswered settings, on the same page select the appropriate setting in the If unanswered drop-down. In the Ring for this many seconds before redirecting drop-down, specify the number of seconds to wait.

The configuration of call delegation and group call pickup are integrated into the call forward and unanswered settings by selecting the appropriate type. For example, to configure that calls should also ring the user's delegates, on the same page select Call delegation under Also allow. Then add the appropriate delegates by selecting Add people and clicking Save.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/user-call-settings>

### NEW QUESTION 139

- (Exam Topic 3)

Your company has offices in Paris and London.

You are migrating from an on-premises PBX telephony solution to a Microsoft Teams Phone deployment that uses Direct Routing. You plan to use the existing telephony earner. The new solution will provide telephony services to users in both offices.

You need to recommend a solution that is the most resistant to possible failures. The solution must ensure that calls are routed through each user's respective office.

Which two actions should you include in the recommendation? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

- A. Deploy one Session Border Controller (SBC) to each office
- B. Configure the SBCs as a high-availability pair.
- C. Deploy a highly available Session Border Controller (SBC) pair to each office.
- D. Configure voice routing policies for each office.
- E. Configure a single voice routing policy for all users.

**Answer:** AC

**NEW QUESTION 143**

- (Exam Topic 3)

Your company plans hosts a Microsoft Teams live event for a specific group of people.

As part of the initial setup, you need to assign roles to event group members. The members must perform the following tasks:

Invite attendees Moderate Q&A

Start and stop the live event

What is the least privileged role that can perform each task? To answer drag the appropriate roles to the correct tasks. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Roles	Answer Area
Attendee	Invite attendees: <span style="border: 1px dashed red; display: inline-block; width: 100px; height: 20px; vertical-align: middle;"></span>
Organizer	Moderate Q&A: <span style="border: 1px dashed red; display: inline-block; width: 100px; height: 20px; vertical-align: middle;"></span>
Presenter	Start and stop the live event: <span style="border: 1px dashed red; display: inline-block; width: 100px; height: 20px; vertical-align: middle;"></span>
Producer	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Organizer Invite attendees

Live Event Roles and Responsibilities

Event organizers can invite others to the event and grant them one of two roles: Producer or Presenter. Both roles have different access and responsibilities for the Live Event. You can have multiple producers and presenters (up to 250, though only the last 10 who have spoken will appear in the producer view list).

Box 2: Presenter Moderate Q&A Presenter Capabilities

Please see Microsoft's documentation for additional details on presenter capabilities.

Share video, your screen, or other content that the producer can then send to the Live Event

Sharing of computer audio in a Live Event is current only support on the Windows client of MS Teams. Mute other presenters

Chat with other producers and presenters Moderate Q&A

Manage the event recording and reports Box 3: Producer

Start and stop the live event Producers

Producers have access and control over nearly all settings and details for an event. However, especially in larger Live Events, a producer tends to have the more supportive role of managing which video feeds, shared screens, or other content is presented in the event.

Consider limiting the number of producers for your event. Not only is the producer interface more complex than the presenter's, but having more producers than needed can make coordination more difficult.

Producer Capabilities

Please see Microsoft's documentation for additional details on producer capabilities.

Select video feeds or other content shared by presenters or producers and send them to the event Mute presenters or producers individually or collectively

Chat with other producers and presenters Start and end the Live Event

Moderate Q&A

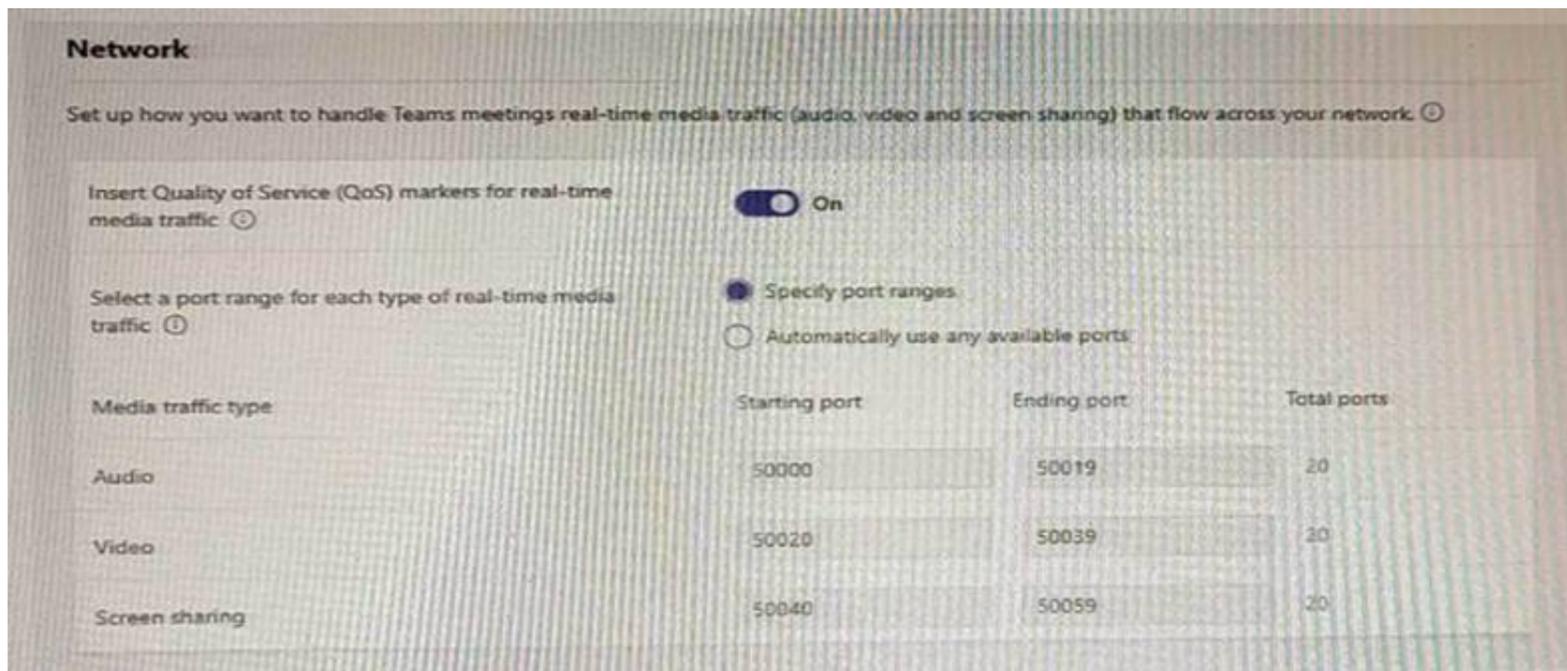
Manage the event recording and reports Reference:

<https://www.uvm.edu/it/kb/article/teams-live-events/>

**NEW QUESTION 148**

- (Exam Topic 3)

The network meeting settings for Microsoft Teams are configured as shown in the following exhibit.



Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

The Teams Transport Relay service will use UDP ports [answer choice].

- ▼
- 3478 through 3481
- 50000 through 50019
- 50020 through 50039
- 50040 through 50050

If you set Insert Quality of Service (QoS) markers for real-time media traffic to Off, the Teams Transport Relay Service will use UDP port [answer choice].

- ▼
- 80
- 443
- 3478
- 50000

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

**NEW QUESTION 151**

- (Exam Topic 3)

You have a Teams Phone deployment. The deployment has a single Session Border Controller (SBC) that uses Direct Routing. Users report that outbound PSTN calls fail.

You need to identify the quantity of specific SBC SIP errors. What should you review in the Microsoft Teams admin center?

- A. Endpoint Reports in Microsoft Call Quality Dashboard
- B. the network effectiveness ratio on the usage tab for the SBC
- C. the Jitter tab in Network parameters
- D. Quality of Experience Reports in Microsoft Call Quality Dashboard

**Answer:** A

**NEW QUESTION 154**

- (Exam Topic 3)

Your company has a Microsoft Teams Phone deployment.

You plan to deploy auto attendants and call queues.

The support desk requires that its auto attendant be able to forward calls after hours to local mobile phone numbers.

You need to identify which licenses to assign to auto-attendant. The solution must minimize costs. Which two licenses should you identify? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Microsoft 365 Phone System
- B. Microsoft 365 Domestic Calling Plan
- C. Microsoft 365 Phone System - Virtual User
- D. Office 365 E3
- E. Microsoft 365 E5
- F. Microsoft 365 Domestic and International Calling Plan

**Answer:** BC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

### NEW QUESTION 157

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure group call pickup for the call queue. Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

#### Explanation:

Reference:

<https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/>

### NEW QUESTION 162

- (Exam Topic 3)

You have a global Teams Phone deployment that has local service numbers from multiple offices

You need to ensure that when the users at an office in Sydney create a Teams meeting invite, the invite displays a local conferencing number by default

What should you do?

- A. Create a new Audio Conferencing policy and assign a local service number from the Sydney office.
- B. Assign a local service number from the Sydney office to a resource account
- C. Create a new caller ID policy and assign a local service number from the Sydney office.
- D. Modify the global (org-wide default) Audio Conferencing policy and assign a local service number from the Sydney office.

**Answer: A**

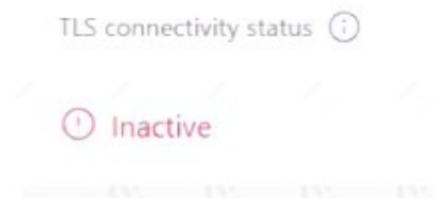
### NEW QUESTION 167

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border Controller (SBC). The FQDN of the S6C is sbcVcontoso.com. You use signaling port 5067.

You cannot place calls and receive an error message in the Microsoft Teams admin center as shown in the following exhibit.



What is a possible cause of the issue?

- A. Location-Based Routing is enabled for the SBC
- B. The Baltimore root certificate is missing on the SBC.
- C. The Forward P-Asserted Identify (PA!) header is disabled.
- D. The failover timer is set to 0 seconds

**Answer: C**

### NEW QUESTION 168

- (Exam Topic 3)

Your company has offices throughout the United States.

The company is opening a new office in Scranton. The office will occupy two floors in the same building. You need to ensure that if an emergency call is placed, the local emergency dispatchers know from which floor the call came.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Values	Answer Area
New-CsEmergencyNumber	-Location "Scranton Office, 1st Floor" -CompanyName "Contoso"
New-CsNetworkSite	-HouseNumber 1155 -StreetName 22nd -StreetSuffix St -City Scranton
New-CsOnlineLisLocation	-StateOrProvince PA -CountryOrRegion US -PostalCode 18501 -Description "Scranton" -Elin TEST_ELIN
Set-CsLisLocation	\$Scranton = Get-CsOnlineLisCivicAddress -Description "Scranton"
Set-CsNetworkSite	-CivicAddressId \$Scranton.CivicAddressId -Location "Scranton Office, 2nd Floor"
Set-CsOnlineLisLocation	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Text Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinelolocation?view=skype-ps> <https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinelolocation?view=skype-ps>

**NEW QUESTION 173**

- (Exam Topic 3)

You need to change the meeting entry notifications to play a tone instead of each attendee's recorded name. What should you configure in the Microsoft Teams admin center?

- A. the Caller ID policies node under Voice
- B. the Meeting settings node under Meetings
- C. the Conference bridges node under Meetings
- D. the Resource accounts node under Org-wide settings
- E. the Meeting policies node under Meetings

**Answer:** C

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/turn-on-or-off-entry-and-exit-announcements-for-meetings-in>

**NEW QUESTION 177**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a Microsoft 365 group. Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

**Explanation:**

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

**NEW QUESTION 181**

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