



Microsoft

Exam Questions MS-721

Collaboration Communications Systems Engineer

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NEW QUESTION 1

- (Exam Topic 1)

You are configuring the new call queue to replace the response group.

Which setting should you disable to ensure that the agents can receive calls from the call queue?

- A. Music on hold
- B. Attendant routing
- C. Conference mode
- D. Round robin

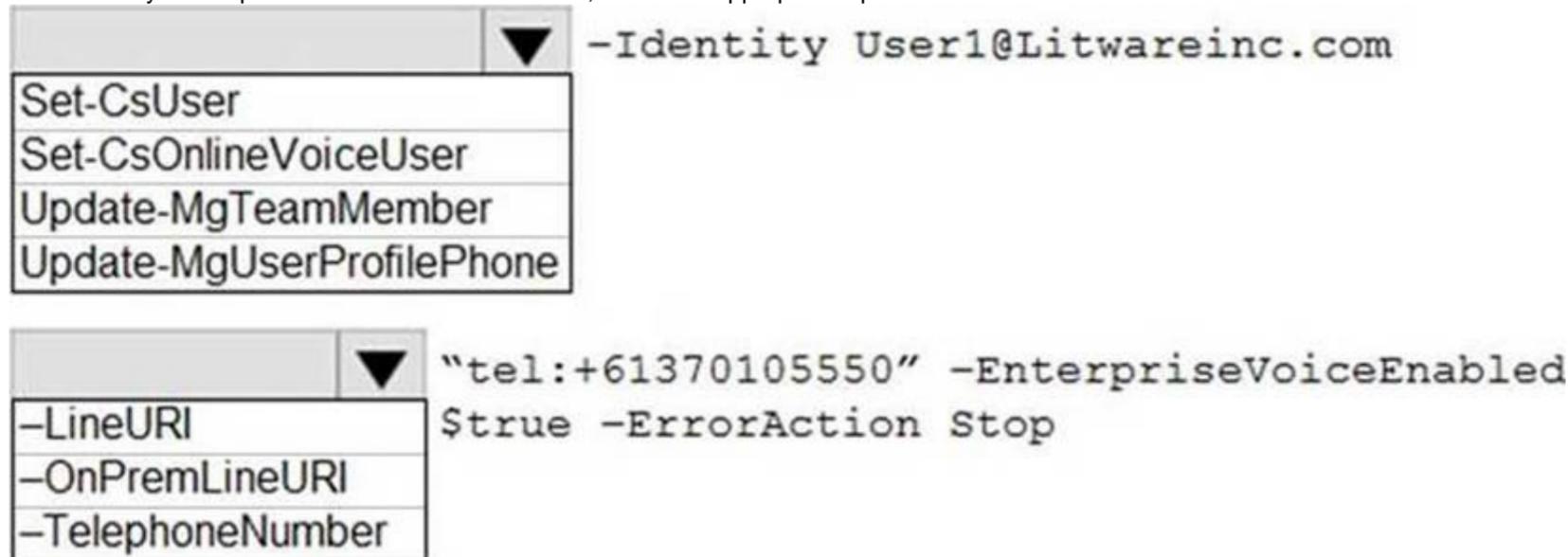
Answer: C

NEW QUESTION 2

- (Exam Topic 1)

You need to assign a phone number to User1 to meet the technical requirements.

How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



The screenshot shows two PowerShell command completion scenarios. The first scenario shows the command `-Identity User1@Litwareinc.com` with a dropdown menu containing: `Set-CsUser`, `Set-CsOnlineVoiceUser`, `Update-MgTeamMember`, and `Update-MgUserProfilePhone`. The second scenario shows the command `"tel:+61370105550" -EnterpriseVoiceEnabled $true -ErrorAction Stop` with a dropdown menu containing: `-LineURI`, `-OnPremLineURI`, and `-TelephoneNumber`.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/set-csuser?view=skype-ps>

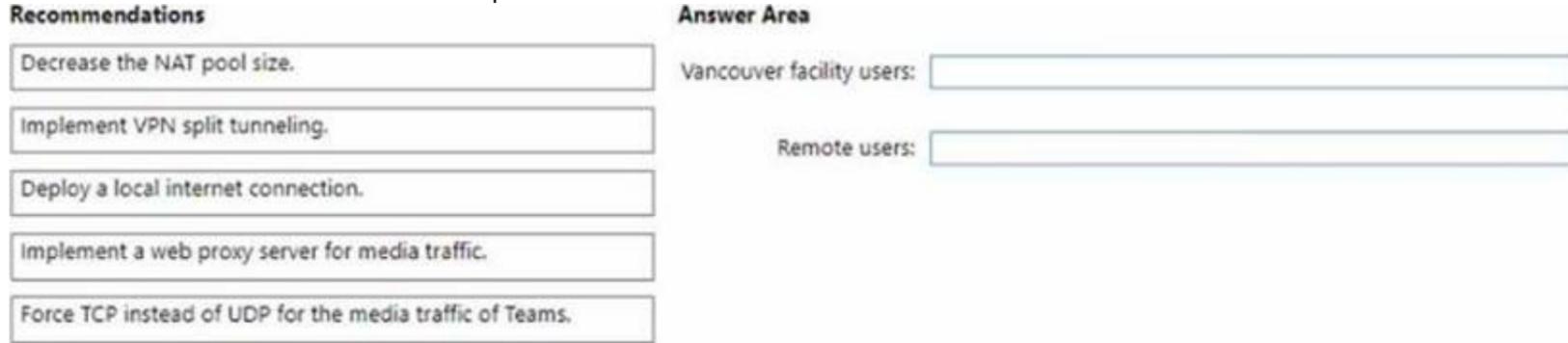
NEW QUESTION 3

- (Exam Topic 2)

You need to recommend network design changes that must be implemented before the Skype for Business Server to Microsoft Teams migration.

What should you recommend for the Vancouver facility users and the remote sale team users? To answer, drag the appropriate recommendation to the correct users. Each recommendation may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.



The screenshot shows a drag-and-drop interface. On the left, under 'Recommendations', there are five items: 'Decrease the NAT pool size.', 'Implement VPN split tunneling.', 'Deploy a local internet connection.', 'Implement a web proxy server for media traffic.', and 'Force TCP instead of UDP for the media traffic of Teams.'. On the right, under 'Answer Area', there are two target boxes: 'Vancouver facility users:' and 'Remote users:'.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

A white rectangular object with blue dots and black text Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/set-cscallinglineidentity?view=skype-ps>

NEW QUESTION 4

- (Exam Topic 2)

You need to configure a toll-free dial in bridge for Teams meetings. The solution must meet the technical requirements.

Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.
 NOTE: Each correct selection is worth one point.

- A. Purchase Communications Credits.
- B. Assign a phone number to a resource account.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Purchase a Microsoft 365 Domestic and International Calling Plan license.
- F. From the meeting policy, set Allow dial -in users to bypass the lobby to On.
- G. Assign a phone number to the bridge.

Answer: ADG

Explanation:

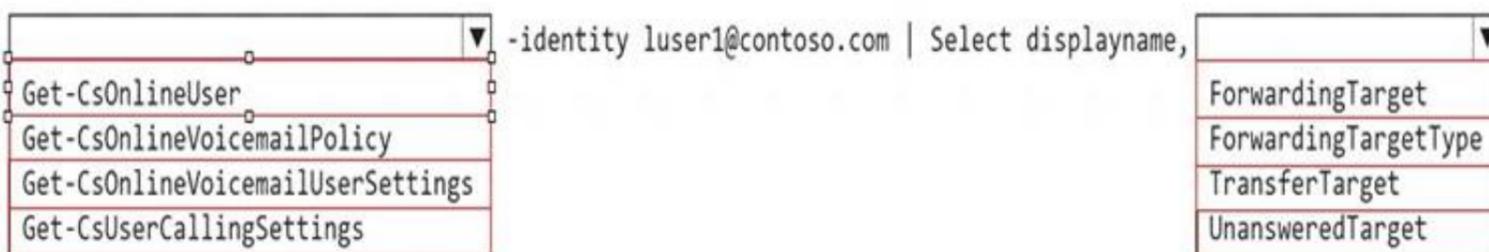
Reference:
<https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams>

NEW QUESTION 5

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a user named User1.
 A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.
 You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.
 How should you complete the command? To answer select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Get-CsUserCallingSettings
 The Get-CsUserCallingSettings cmdlet will show the call forwarding, simultaneous ringing, call group and delegation settings for a user.
 This cmdlet shows the call forwarding, simultaneous ringing, call group and delegation settings for a user. It will also show any call groups the user is a member of and if someone else has added the user as a delegate.
 Box 2: ForwardingTarget Example.
 This example shows that user2@contoso.com has simultaneous ringing set (IsForwardingEnabled and ForwardingType) to user3@contoso.com (ForwardingTarget and ForwardingTargetType) and if the call has not been answered (IsUnansweredEnabled) within 20 seconds (UnansweredDelay) the call is routed to voicemail (UnansweredTargetType).
 Get-CsUserCallingSettings -Identity user2@contoso.com SipUri : sip:user2@contoso.com
 IsForwardingEnabled : True ForwardingType : Simultaneous ForwardingTarget : sip:user3@contoso.com ForwardingTargetType : SingleTarget
 IsUnansweredEnabled : True UnansweredTarget : UnansweredTargetType : Voicemail UnansweredDelay : 00:00:20
 Delegates : Delegates :
 CallGroupOrder : InOrder CallGroupTargets : {} GroupMembershipDetails : GroupNotificationOverride : Incorrect:
 * Not Get-CSOnlineVoicemailPolicy.
 Use the Get-CsOnlineVoicemailPolicy cmdlet to get a list of all pre-configured policy instances related to Cloud Voicemail service.
 This cmdlet retrieves information about one or more voicemail policies that have been configured for use in your organization. Voicemail policies are used by the organization to manage Voicemail-related features such as transcription.
 Reference:
<https://docs.microsoft.com/en-us/powershell/module/teams/get-csusercallingsettings>

NEW QUESTION 6

- (Exam Topic 3)

You have two users named User1 and User2.
 You need to configure User2 as a call delegate for User1. The solution must meet the following requirements:

- Minimize disruptions to User1.
- Prevent User2 from placing calls on behalf of User1.
- Prevent User2 from modifying the settings of User1.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.
- For User2, set Permission to **Make and receive calls**.
- From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.
- From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.
- From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.
- For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

- Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.
- For User2, set Permission to **Make and receive calls**.
- From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.
- From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.
- From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.
- For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Answer Area

From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

NEW QUESTION 7

- (Exam Topic 3)

You need to provision a Microsoft Teams-certified common area phone device at a field site. The solution must ensure that a standard user can complete the physical handset tasks without sharing credentials.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- From the Microsoft Team admin center, apply a managed tag to the device.
- From the Microsoft Team admin center, upload the MAC address of the device.
- Instruct the user to enter the verification code on the device.
- Enable the web server on the device and sign in by using a browser.
- From the Microsoft Team admin center, sign in to the device remotely.
- From the Microsoft Team admin center, generate a verification code.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, table Description automatically generated with medium confidence

From the Microsoft Teams admin center, upload the MAC address of the device

From the Microsoft Teams admin center, generate a verification code

Instruct the user to enter the verification code on the device

From the Microsoft Teams admin center, remotely sign-in a user to the device

Reference:

<https://docs.microsoft.com/en-us/MicrosoftTeams/devices/remote-provision-remote-login>

NEW QUESTION 8

- (Exam Topic 3)

Your company has offices in London and Vancouver

The company has a Teams Phone deployment that uses Calling Plans. The London office contains a user named User1.

User1 moves from the London office to the Vancouver office.

You need to update the phone number and emergency location of User1 to match the new office. What should you do first?

- A. Run New-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
- B. Modify the current Usage location for User1.
- C. Run Grant-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
- D. Add a new emergency location for User1.

Answer: D

Explanation:

Assign an emergency location

You can assign emergency locations for your organization in the Microsoft Teams admin center or by using PowerShell.

To assign an emergency location, be sure the location, users, and phone numbers are all in the same country. Using the Microsoft Teams admin center

- > In the left navigation of the Microsoft Teams admin center, click Locations > Emergency addresses.
- > Click Add.
- > Enter a name and description for the location.
- > Select the country or region, and then enter the address.
- > If the address isn't found and you want to manually edit the address, turn on Edit the address manually.
- > Click Save.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/add-change-remove-emergency-location-organization>

NEW QUESTION 9

- (Exam Topic 3)

You are deploying Microsoft Teams Phone.

You have offices in the United States, the United Kingdom, Brazil, India, and China. You will use Direct Routing for all the locations.

You need to create a network topology for roaming bandwidth policies.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Add the Teams client public IP addresses to the Trusted IPs list.
- B. Create a network site.
- C. From the Microsoft 365 admin center, assign a usage location.
- D. Set Preferred country or region for media traffic for the Session Border Controller (SBC).
- E. Implement dynamic emergency calling with Presence Information Data Format Location Object (PIDF-LO).

Answer: ABE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

NEW QUESTION 10

- (Exam Topic 3)

```
PS C:\> get csonlineuser -Identity user1@litwareinc.com

DisplayName           : User One
EnterpriseVoiceEnabled : True
RegistrarPool        : sipoolme1au103.infra,lync.com
OnPremLineURIManuallySet : False
OnPremLineURI         :
LineURI               : +61370105555
OnlineVoiceRoutingPolicy : VIC-All
DialPlan              : AU
TenantDialPlan        : Australia-VIC
MCOVaildationError    : {}
VoicePolicy           :
InterpretedUserType   : HybridOnlineTeamsOnlyUser
UserProvisionType     :
TeamsUpgradeEffectiveMode : TeamsOnly
```

You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBC). A user named User1 is configured as shown in the following exhibit.

User1 reports that when an external caller attempts to call the phone number of User1, the external caller receives an error message.

User1 can make outbound calls, but no caller ID appears.

Which two commands should you run to resolve the issues? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A) `Remove-CsPhoneNumberAssignment -Identity user1@litwareinc.com -PhoneNumber +61370105555 -PhoneNumberType CallingPlan`
- B) `Set-CsPhoneNumberAssignment -Identity user1@litwareinc.com -PhoneNumber +61370105555 -PhoneNumberType DirectRouting`
- C) `Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"`
- D) `Set-CsUser user1@litwareinc.com -EnterpriseVoiceEnabled $false`
- E) `Grant-CsOnlineVoiceRoutingPolicy -Identity user1@litwareinc.com -PolicyName $null`

- A. Option A
- B. Option B
- C. Option C
- D. Option D
- E. Option E

Answer: CD

NEW QUESTION 10

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run `New-CsTeamsMeetingPolicy` and set the `-IPVideoMode` parameter to `DISABLED`.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Instead run `New-CsTeamsNetworkRoamingPolicy` and set the `-AllowIPVideo` parameter to `$False`.

Note: The `New-CsTeamsNetworkRoamingPolicy` cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.

The `TeamsNetworkRoamingPolicy` cmdlets enable administrators to provide specific settings from the `TeamsMeetingPolicy` to be rendered dynamically based upon the location of the Teams client. The `TeamsNetworkRoamingPolicy` cannot be granted to a user but instead can be assigned to a network site. The settings from the `TeamsMeetingPolicy` included are `AllowIPVideo` and `MediaBitRateKb`. When a Teams client is connected to a network site where a `CsTeamRoamingPolicy` is assigned, these two settings from the `TeamsRoamingPolicy` will be used instead of the settings from the `TeamsMeetingPolicy`.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy>

NEW QUESTION 11

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBC). A user named User1 is configured as shown in the following exhibit.

```
PS C:\> get-csonlineuser -Identity user1@litwareinc.com

DisplayName           : User One
EnterpriseVoiceEnabled : True
RegistrarPool        : sipoolme1au103.infra.lync.com
OnPremLineURIManuallySet : False
OnPremLineURI        :
LineURI              : +61370105555
OnlineVoiceRoutingPolicy : VIC-All
DialPlan             : AU
TenantDialPlan       : Australia-VIC
MCOValidationErrors  : {}
VoicePolicy          :
InterpretedUserType   : HybridOnlineTeamsOnlyuser
UserProvisioningType :
TeamsUpgradeEffectiveMode : TeamsOnly
```

User1 reports that when an external caller attempts to call the phone number of User1, the external caller receives an error message.

User 1 can make outbound calls, but no caller ID appears.

Which two commands should you run to resolve the issues? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A) Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"
- B) Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber \$null
- C) Set-CsUser user1@litwareinc.com -OnPremLineURI "tel: +61370105555"
- D) Set-CsUser user1@litwareinc.com -EnterpriseVoiceEnabled \$false
- E) Grant-CsOnlineVoiceRoutingPolicy -Identity user1@litwareinc.com -PolicyName \$null

- A. Option A
- B. Option B
- C. Option C
- D. Option D
- E. Option E

Answer: AD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinevoiceuser?view=skype-ps>

NEW QUESTION 15

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You set the routing method for the call queue to Attendant routing. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

NEW QUESTION 19

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeams-MeetingPolicy and set the -MediaBitRateKb parameter set to 1.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 22

- (Exam Topic 3)

Your company has offices in 10 countries. The company has a tenant dial plan configured for each country. The company recently opened an office in a new country.

You need to create a new tenant dial plan that meets the unique dialing requirements of the new country. What should you do?

- A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
- B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.
- C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
- D. Run the Sec-CsTenancDialPlan cmdlet.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

NEW QUESTION 23

- (Exam Topic 3)

You have an analog phone system.

You plan to migrate to Microsoft Teams Phone.

You need to recommend devices for common area phones that any user can use. The solution must meet the following requirements;

- Can access the Teams directory for dial by name.
- Can be administered remotely.
- Can place and pick up calls.
- Support hot desking.
- Minimize costs.

Which type of devices should you recommend?

- A. Microsoft-certified 3PIP handsets
- B. Microsoft Teams-certified handsets
- C. Microsoft Teams Rooms devices
- D. Microsoft-certified headsets
- E. the existing analog handsets

Answer: C

NEW QUESTION 24

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment You are implementing dynamic emergency calling.

You need to define a network topology for the implementation.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection a worth one point

Answer Area



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area



NEW QUESTION 26

- (Exam Topic 3)

Your company uses Microsoft Skype for Business Server 2015 and Enterprise Voice as the PSTN solution. You plan to migrate all users to Microsoft Teams Calling Plans.

You will decommission Skype for Business Server after the migration is complete.

You need to ensure that all the users retain their current phone number once the migration is complete. The solution must minimize the downtime of PSTN features for each user.

What should you do first?

- A. From the Microsoft 365 admin center, purchase Communications Credits for all the users.

- B. Schedule a port order for the phone numbers of all the users.
- C. From the Microsoft Teams admin center, order phone numbers for all the users.
- D. Migrate all the users to Teams.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

NEW QUESTION 27

- (Exam Topic 3)

You have a Teams Phone deployment that uses Direct Routing on a single Session Border Controller (SBC). Users report that outbound PSTN calls are failing, but inbound PSTN calls are successful.

When you review the SBC logs, you discover that Microsoft is responding to SIP option requests, but is NOT sending SIP option requests.

What is the cause of the issue?

- A. The online PSTN gateway is disabled.
- B. An SBC certificate is expired.
- C. An external DNS entry is missing from the FQDN of the SBC.
- D. The phone numbers of the users are defined by running the New-CsTeamsUnassignedNuirtoer Treatment cmdlet.

Answer: A

Explanation:

Issues that affect outbound direct routing calls

You might experience various issues when you use Direct Routing to make outbound calls from a Microsoft Teams client to a Session Border Controller (SBC).

These issues include the following:

An incorrect caller ID is displayed to the call recipient. A connection to the SBC is not established.

Some users in a tenant are unable to make calls. No users in a tenant are able to make calls.

No users are able to make calls

If none of the users are able to make calls, the calls are probably not reaching the SBC. Check for one of the following causes.

Cause 1

Teams has a disabled gateway. Resolution 1

Use the Microsoft Teams admin center to make sure that the gateway that's used by Teams is available and enabled.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/issues-with-outboun>

NEW QUESTION 31

- (Exam Topic 3)

Your company has a Microsoft 365 E5 subscription that uses Microsoft Teams. The company has a department named HR.

You need to ensure that when a user in the HR department creates a highly confidential meeting, a watermark is applied to the recording.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign a meeting policy for the HR department users.
- B. Assign a Microsoft Teams Premium license to the HR department users.
- C. Assign a customization policy for the HR department users.
- D. Assign an Azure Information Protection Premium P2 license to the HR department users.
- E. Assign a meeting template policy for the HR department users.
- F. Assign an Azure Active Directory Premium P2 license to the HR department users.

Answer: AB

Explanation:

Watermark requires a Teams Premium license and it is enabled in a Meeting Policy: https://learn.microsoft.com/en-US/microsoftteams/settings-policies-reference?WT.mc_id=TeamsAdminCenterC

NEW QUESTION 36

- (Exam Topic 3)

Your company uses a third-party ticketing system.

You need to send an alert to the ticketing system when an IP phone goes offline. What should you do?

- A. Add a webhook.
- B. Create a live events policy.
- C. Add a channel alert.
- D. Add a configuration profile for the IP phones.

Answer: A

NEW QUESTION 38

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment

You assign a Microsoft 365 E5 license to a user named User1. You need to enable User1 for Direct Routing.

Which PowerShell cmdlet should you run?

- A. Set-CsCallingLineIdentity
- B. Set-CsUser
- C. Set-CsOnlineVoiceUser
- D. Set-CsUserServicesPolicy

Answer: A

NEW QUESTION 40

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

- You need to create two call queues named CQ1 and CQ2. The solution must meet the following requirements: CQ1 must balance incoming calls so that each call agent receives the same number of calls
- Calls received by CQ2 must ring all call agents simultaneously

What should you configure for each requirement? To answer, drag the appropriate routing methods to the correct requirements. Each routing method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Routing methods	Answer Area
Attendant routing	CQ1 must balance incoming calls so that each call agent receives the same number of calls:
Longest idle	Calls received in CQ2 must ring all call agents simultaneously:
Round robin	
Serial routing	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Round robin

CQ1 must balance incoming calls so that each call agent receives the same number of calls

Round robin balances the routing of incoming calls so that each call agent gets the same number of calls from the queue. This routing method may be desirable in an inbound sales environment to assure equal opportunity among all the call agents.

Box 2: Attendant routing

Calls received by CQ2 must ring all call agents simultaneously Attendant routing rings all agents in the queue at the same time. Reference:

<https://learn.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

NEW QUESTION 42

- (Exam Topic 3)

Your company has a main office in New York and a branch office in Calgary. All offices connect to each other by using a dedicated WAN.

You have a Microsoft Teams Phone deployment.

You need to recommend a Direct Routing solution that meets the following requirements:

- If a Session Border Controller (SBC) fails in the New York office, PSTN services must remain available through a local PSTN egress in New York. The Calgary office must prioritize a local PSTN egress and ensure that PSTN services remain available in the event of a local SBC outage.
- The number of SBCs must be minimized.

What should you recommend for each office? To answer, drag the appropriate components to the correct offices. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components	Answer Area
A cross-site SBC pair	New York: Component
A local redundant SBC pair	Calgary: Component
A single SBC	
PSTN over WAN	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Components	Answer Area
A cross-site SBC pair	New York: A local redundant SBC pair
A local redundant SBC pair	Calgary: A single SBC
A single SBC	
PSTN over WAN	

NEW QUESTION 47

- (Exam Topic 3)

You have a Microsoft Teams conference room named ConferenceRoom01.

You need to ensure that ConferenceRoom01 can be invited directly to third party online meetings by partner organizations.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

	-Identity "ConferenceRoom01"	
Enable-CsMeetingRoom		-AutomateProcessing AutoAccept
Set-CalendarProcessing		-PlaceExternalCalls Enabled
Set-CsMeetingConfiguration		-ProcessExternalMeetingMessages \$true
Set-CsTeamsRoomVideoTeleConferencingPolicy		-ReceiveExternalCalls Enabled

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Set-CalendarProcessing

Allow calendar invite processing for third-party meetings

The first thing you need to do to enable a one-touch join experience from Team Rooms is set the calendar processing rules for the device's Exchange Online room mailbox. The room mailbox needs to allow external meetings and keep the message body and subject so it can see the URL needed to join the third-party meeting.

To set these room mailbox options using the Set-CalendarProcessing cmdlet, do the following:

* 1. Connect to Exchange Online PowerShell.

* 2. Get the User Principal Name (UPN) of the room mailbox if you don't know it by running the following command:

Get-Mailbox | Where {\$_.RoomMailboxAccountEnabled -eq \$True} | Format-Table Name, UserPrincipalName

* 3. Find the name of the room mailbox associated with your Teams Rooms device and make note of its UPN.

* 4. After you find the room mailbox's UPN, run the following command. Replace <UserPrincipalName> with the room mailbox's UPN:

Set-CalendarProcessing <UserPrincipalName> -ProcessExternalMeetingMessages \$True -DeleteComments \$false

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/third-party-join#step-3a-enable-third-party-meetings-on>

NEW QUESTION 52

- (Exam Topic 3)

You are enabling users for Direct Routing. You already assigned licenses to the users. You need to complete the user setup.

Which two cmdlets should you run? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Grant-CsOnlineVoiceRoutingPolicy
- B. Set-CsOnlineVoiceUser
- C. Set-CsUserPstnSettings
- D. Grant-CsVoicePolicy
- E. Set-CsUser

Answer: AE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-enable-users> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

NEW QUESTION 57

- (Exam Topic 3)

You have a dial plan named DPI.

You need to assign DPI to a new Microsoft Teams user named User1. You must verify that the appropriate dial plan and the associated normalization rules are assigned to User1.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

	▼
Grant-CsTeamsCallingPolicy	
Grant-CsTenantDialPlan	
Set-CsTenantDialPlan	
Set-CsUser	

-Identity user1@contoso.com -PolicyName DP1

	▼
Get-CsEffectiveTenantDialPlan	
Get-CsOnlineUser	
Get-CsOnlineVoiceUser	
Test-CsEffectiveTenantDialPlan	

-Identity user1@contoso.com

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

NEW QUESTION 58

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to provide two users with the ability to share a single phone number for inbound and outbound calling.

What are two ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. call queues
- B. call forwarding
- C. group call pickup
- D. call delegation
- E. call park

Answer: AC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

<https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup>

NEW QUESTION 62

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to configure users to include a toll free phone number as part of their meeting invites. Which type of policy should you configure?

- A. voice routing
- B. audio conferencing
- C. customization
- D. meeting

Answer: B

Explanation:

Initial assignment of phone numbers that are included in the meeting invites for users

The phone numbers included in the meeting invites of users enabled for Audio Conferencing are defined in the TeamsAudioConferencingPolicy that's assigned to users. When a TeamsAudioConferencingPolicy is assigned to a user, all toll and toll-free phone numbers added in the policy are included in meeting invites for users who have that policy. If a user is assigned a TeamsAudioConferencingPolicy and there aren't any toll or toll-free phone numbers added to the policy, then in that case the phone numbers that appear in the meeting invites of these users are defined by the default conferencing toll phone number and the default conferencing toll-free phone number in each individual user's settings.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-the-phone-numbers-included-on-invites-in-teams>

NEW QUESTION 67

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you select IP Phones, find the reported phones, and review the Configuration profile column.

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 70

- (Exam Topic 3)

Your company has a main office in Dallas.

The company has a Microsoft Teams Phone deployment.

Currently, the default audio conferencing bridge is set to a phone number that has a Miami area code. In the Microsoft Teams admin center, you get a number in the Dallas area code.

You need to assign the new Dallas number as the default audio conferencing bridge. What should you configure in the Microsoft Teams admin center?

- A. the Conference bridges node under Meetings
- B. the Networks & locations node under Locations
- C. the Phone numbers node under Voice
- D. the Auto attendants node under Voice

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg>

NEW QUESTION 74

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains two users named User1 and User2. User1 will be on leave for two weeks.

You need to redirect all calls to the phone number of User1 to the phone number of User2. The solution must minimize administrative effort.

What should you modify for User1?

- A. the voicemail transfer target settings
- B. the call delay and order settings
- C. the call delegation settings
- D. the phone number type

Answer: C

Explanation:

Use the Teams admin center

You can use the Teams admin center to configure call forward and unanswered settings, group call pickup, and call delegation for your users.

To configure immediate call forward settings:

- In the Teams admin center, go to Users > Manage users and select a user.
- On the user details page, go to the Voice tab.
- Under Call answering rules, select Be immediately forwarded, and select the appropriate call forward type and destination.

To configure simultaneous ringing, on the same page select Ring the user's devices. In the Also allow drop-down, select the appropriate simultaneous ringing setting.

To configure unanswered settings, on the same page select the appropriate setting in the If unanswered drop-down. In the Ring for this many seconds before redirecting drop-down, specify the number of seconds to wait.

The configuration of call delegation and group call pickup are integrated into the call forward and unanswered settings by selecting the appropriate type. For example, to configure that calls should also ring the user's delegates, on the same page select Call delegation under Also allow. Then add the appropriate delegates by selecting Add people and clicking Save.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/user-call-settings>

NEW QUESTION 75

- (Exam Topic 3)

From Voice in the Microsoft Teams admin center, you select Operators and add an operator. You need to enable users for Microsoft Teams Phone.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Answer Area

- Acquire phone numbers.
- Assign phone numbers to users.
- Run the `set-CsUser` cmdlet.
- Run the `New-CsOnlineNumberPortInOrder` cmdlet.
- Run the `New-CsHybridTelephoneNumber` cmdlet.
- Create valid emergency addresses.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated
 Reference:
<https://docs.microsoft.com/en-us/microsoftteams/operator-connect-configure>

NEW QUESTION 78

- (Exam Topic 3)

You have a Teams Phone deployment. The deployment has a single Session Border Controller (SBC) that uses Direct Routing. Users report that outbound PSTN calls fail. You need to identify the quantity of specific SBC SIP errors. What should you review in the Microsoft Teams admin center?

- A. Endpoint Reports in Microsoft Call Quality Dashboard
- B. the network effectiveness ratio on the usage tab for the SBC
- C. the Jitter tab in Network parameters
- D. Quality of Experience Reports in Microsoft Call Quality Dashboard

Answer: A

NEW QUESTION 79

- (Exam Topic 3)

You have a Microsoft Teams deployment. You have two teams that have meeting requirements as shown in the following table.

Name	Requirement
Human Resources	<ul style="list-style-type: none"> • 5,000 attendees must be supported. • All attendees must be able to ask questions. • Streaming by using a Stream Encoder must be supported.
Sales	<ul style="list-style-type: none"> • 100 attendees must be supported. • The meeting must allow attendee registration. • Attendee registrations must be approved by meeting organizers.

You need to recommend which type of meeting to use for each team. What should you recommend for each team? To answer, drag the meeting types to the correct teams. Each meeting type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
 NOTE: Each correct selection is worth one point.

Meeting types

- Live event
- Teams meeting
- Virtual appointment
- Webinar

Answer Area

Human Resources:

Sales:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Live event Live events

Live events are structured meetings that enable your organization to schedule and produce events that stream to large online audiences—up to 20,000 people. With live events, the audience interaction is a managed Q&A experience.

Note: Meetings, webinars, and live events are all types of meetings, but webinars and live events provide additional control for the organizer over the conversation and participants. Webinars provide two-way interaction while live events provide a managed Q&A experience.

The different types of meetings also have different participant limits and participant capabilities.

* Live events

Number of participants: Up to 20,000

- Broadcast to large audiences.
- Moderated Q&A for audience interaction.
- Can specify producers and presenters, including external presenters.
- Supports more advanced production capabilities. Registration supported: no

Box 2: Webinar Webinars

Webinars are structured meetings where presenters and participants have clear roles. A key difference between webinars and Teams meetings is that webinars support robust registration management, customizable event and registration site, and event-oriented default meeting options.

Note: Meetings, webinars, and live events are all types of meetings, but webinars and live events provide additional control for the organizer over the conversation and participants. Webinars provide two-way interaction while live events provide a managed Q&A experience.

The different types of meetings also have different participant limits and participant capabilities.

* Webinars

Number of participants: Up to 1,000

- Participants up to 1,000 have fully interactive capabilities.
- Audience interaction configurable.
- Can specify presenters Registration supported: yes Incorrect:

* Meetings

Number of participants: Up to 20,000

- Participants up to 1,000 have fully interactive equal meeting capabilities.
- Participants over 1,000 up to 20,000 have View-only capabilities. Registration supported: yes

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/quick-start-meetings-live-events>

NEW QUESTION 80

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to ensure that a user named user1@contoso.com can call international phone numbers by using Direct Routing.

Which type of policy should you use?

- A. a caller ID policy
- B. a calling policy
- C. a teams policy
- D. a voice routing policy

Answer: D

NEW QUESTION 82

- (Exam Topic 3)

Your company has a Microsoft Teams Phone deployment.

You plan to deploy auto attendants and call queues.

The support desk requires that its auto attendant be able to forward calls after hours to local mobile phone numbers.

You need to identify which licenses to assign to auto-attendant. The solution must minimize costs. Which two licenses should you identify? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Microsoft 365 Phone System
- B. Microsoft 365 Domestic Calling Plan
- C. Microsoft 365 Phone System - Virtual User
- D. Office 365 E3
- E. Microsoft 365 E5
- F. Microsoft 365 Domestic and International Calling Plan

Answer: BC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

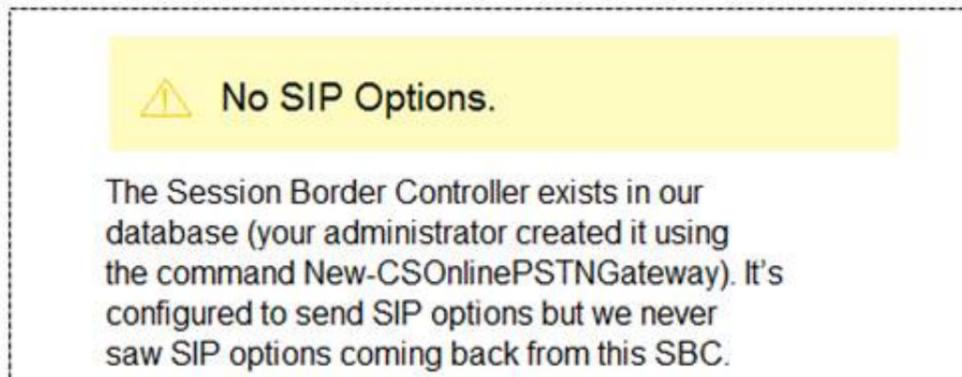
NEW QUESTION 85

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



What is a possible cause of the issue?

- A. The certificate does not match the FQDN on the SBC.
- B. The firewall blocks inbound traffic on port 443 to the SBC.
- C. Only TLS 1.0 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

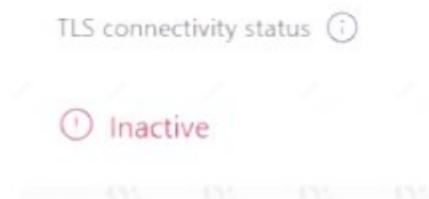
NEW QUESTION 89

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border Controller (SBC). The FQDN of the S6C is sbcVcontoso.com. You use signaling port 5067.

You cannot place calls and receive an error message in the Microsoft Teams admin center as shown in the following exhibit.



What is a possible cause of the issue?

- A. Location-Based Routing is enabled for the SBC
- B. The Baltimore root certificate is missing on the SBC.
- C. The Forward P-Asserted Identify (PA!) header is disabled.
- D. The failover timer is set to 0 seconds

Answer: C

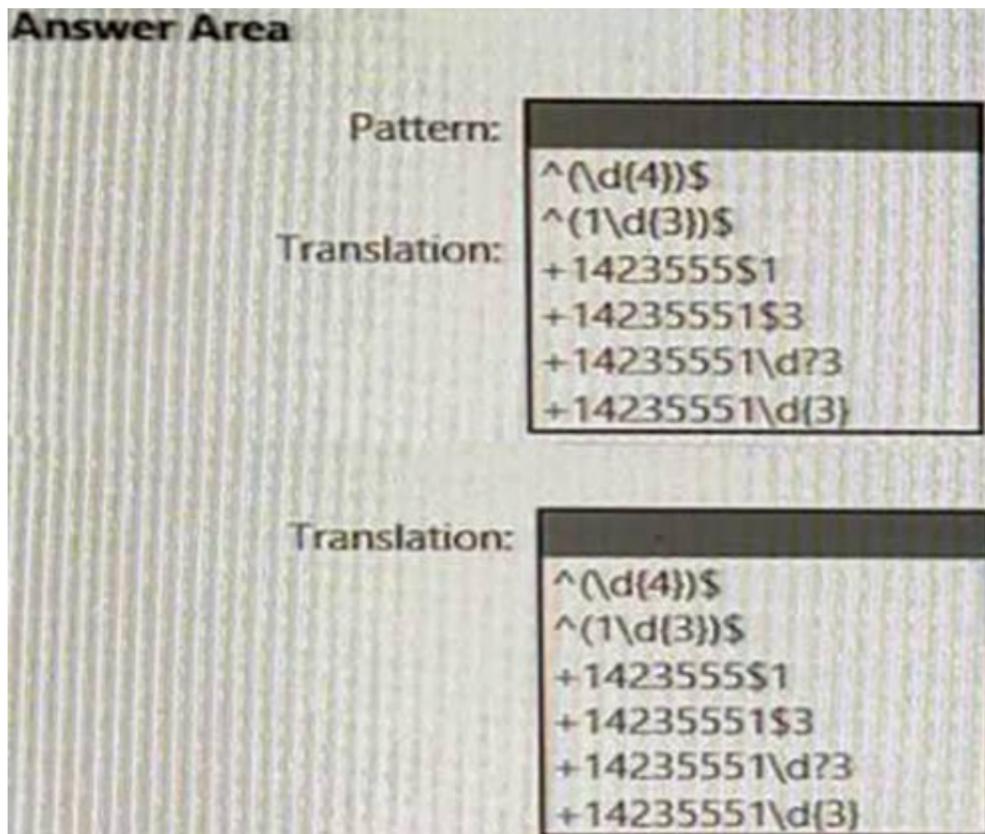
NEW QUESTION 91

- (Exam Topic 3)

Your company is migrating from a legacy PBX system to Microsoft Teams.

The phone number range is +1-423-555-1xxx. The PBX system uses four-digit dialing internally. Extensions are the last four digits of the number.

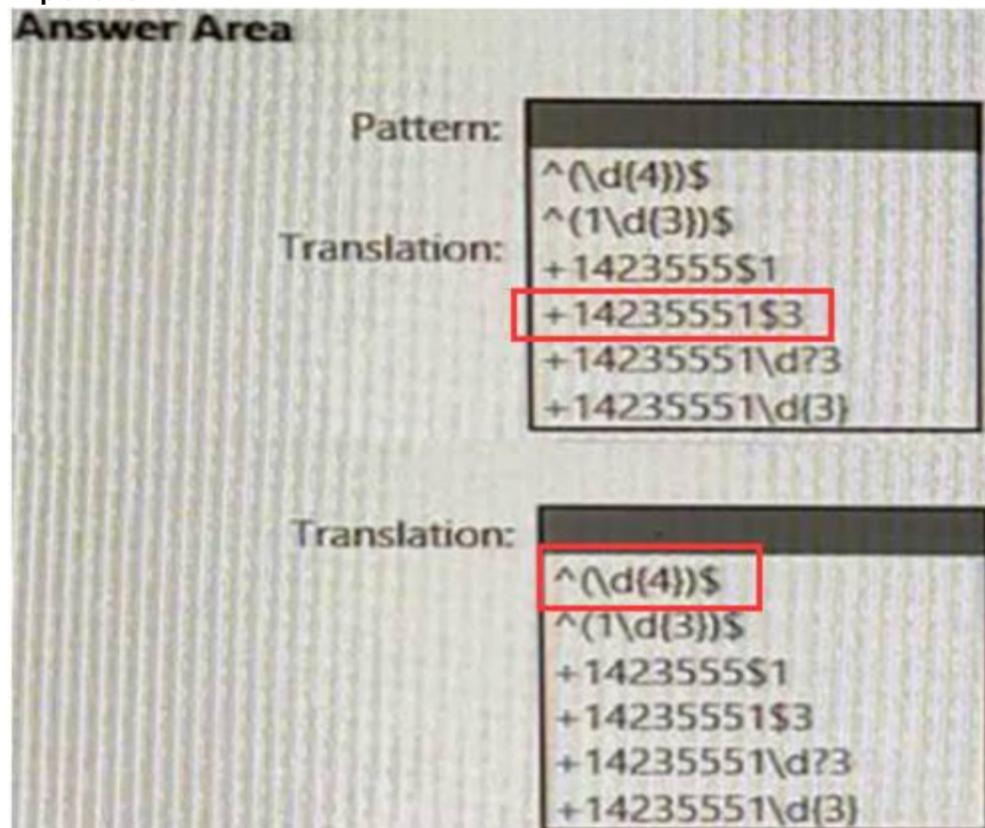
You need to ensure that you can use four-digit dialing for your numbers in Teams. The solution must minimize administrative effort. How should you configure the normalization rule? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 95

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a Microsoft 365 group. Does this meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

NEW QUESTION 98

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