Microsoft

Exam Questions MS-720

Microsoft Teams Voice Engineer

NEW QUESTION 1
- (Exam Topic 1)
You are configuring the new call queue to replace the response group.
Which setting should you disable to ensure that the agents can receive calls from the call queue?

A. Music on hold
B. Attendant routing
C. Conference mode
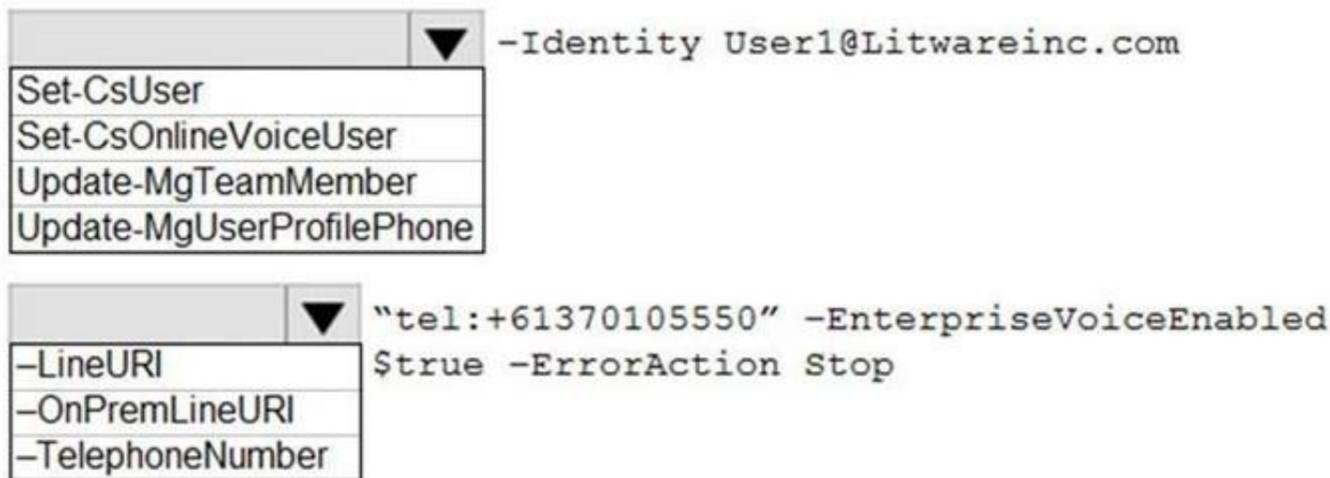D. Round robin

Answer: C

NEW QUESTION 2
- (Exam Topic 1)
You need to assign a phone number to User1 to meet the technical requirements.
How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

▼	-Identity User1@Litwareinc.com
Set-CsUser	
Set-CsOnlineVoiceUser	
Update-MgTeamMember	
Update-MgUserProfilePhone	

▼	"tel:+613701055550" -EnterpriseVoiceEnabled
-LineURI	$true -ErrorAction Stop
-OnPremLineURI	
-TelephoneNumber	

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/set-csuser?view=skype-ps

NEW QUESTION 3
- (Exam Topic 1)
You need to connect the analog intercoms to Teams Phone.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Create a trusted application endpoint for Teams.
B. Create a resource account for each intercom.
C. Register the ATAs with a Teams-certified SBC.
D. Create a configuration profile for IP phones.
E. Enable Direct Routing to a Teams-certified SBC.

Answer: CE

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-analog-devices

NEW QUESTION 4
- (Exam Topic 1)
You need to recommend a solution for the new United Kingom retail site. The solution must meet the technical requirements. Which three actions should you include in the recommendation? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

A. From the Microsoft Teams admin center, assign a voice routing policy to the users.
B. From the Microsoft 365 admin center, modify the office phone numbers of the users.
C. From the Microsoft Teams admin center, modify the dial-out settings of the users.
D. From the Microsoft Teams admin center, assign the phone numbers to the users.
E. From the Microsoft Teams admin center, order five user numbers.
F. From the Microsoft 36S admin center, create a support ticket to request five phone numbers.
G. From the Microsoft Teams admin center, assign a calling policy to the users.

Answer: ACE

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/getting-phone-numbers-for-your-users

NEW QUESTION 5
- (Exam Topic 2)
You need to meet the technical requirements for the returns department.
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

```
$ObjId = (Get-CsOnlineApplicationInstance -Identity returns.aa@contoso.com).ObjectId
```

| [▼] | -Identity Returns -CallingIDSubstitute | [▼] |

New-CsCallingLineIdentity
New-CsOnlineApplicationInstance
New-CsTeamsCallingPolicy

Anonymous
LineURI
Resource
Service

```
-EnableUserOverride $false -ResourceAccount $ObjId -CompanyName "Contoso"
```

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text Description automatically generated
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/set-cscallinglineidentity?view=skype-ps

NEW QUESTION 6
- (Exam Topic 2)
You need to validate the limited pilot based on the technical requirements. What should you use?

A. Microsoft 365 network connectivity test tool
B. self-help diagnostics for Teams
C. the test -CsTeamsShiftsConnectionValidflte cmdlet
D. the Teams device usage report in the Microsoft Teams admin center

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoft-365/enterprise/assessing-network-connectivity?view=o365-worldwi

NEW QUESTION 7
- (Exam Topic 2)
You need to migrate a Vancouver facility user named jsmith from Skype for Business Server to Teams. Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Run the following command.

```
Move-CsUser -Identity
jsmith@contoso.com -Target
sipfed.online.lync.com
```

Run the following command.

```
Grant-CsOnlineVoiceRoutingPolicy
-identity jsmith@contoso.com
-PolicyName Vancouver
```

Assign the Microsoft 365 Phone System license to jsmith.

Run the following command.

```
Set-CsOnlineUser
-EnableEnterpriseVoice $true
-identity jsmith@contoso.com
```

Assign the Microsoft 365 Audio Conferencing license to jsmith.

Answer Area

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Table Description automatically generated with medium confidence
Reference:
https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing

NEW QUESTION 8
- (Exam Topic 2)
You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams.
Which three licenses should you assign? To answer, select the licenses in the answer area. NOTE: Each correct selection is worth one point.

United States ∨

Licenses (0)

☐ **Common Area Phone**
24 of 25 licenses available

☐ **Communications Credits**
Unlimited licenses available

☐ **Microsoft 365 Audio Conferencing**
1378 of 1451 licenses available

☐ **Microsoft 365 Domestic Calling Plan**
30 of 30 licenses available

☐ **Microsoft 365 Phone System**
4 of 70 licenses available

☐ **Microsoft 365 Phone System – Virtual User**
12 of 25 licenses available

☐ **Office 365 E3**
1 of 2 licenses available

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Reference:
https://docs.microsoft.com/en-us/microsoftteams/what-are-communications-credits

NEW QUESTION 9
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You have a cloud-only user named user1@contoso.com.
You need to enable a Direct Routing phone number for user1@contoso.com.
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

	-Identity user1@contoso.com -EnterpriseVoiceEnabled $true
Set-CsOnlinePSTNGateway	
Set-CsOnlinePstnUsage	
Set-CsOnlineVoiceUser	
Set-CsUser	

	tel:+14165551111 -HostedVoiceMail $true
-LineServerURI	
-LineURI	
-OnPremLineURI	
-PrivateLine	

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

```
                                    -Identity user1@contoso.com -EnterpriseVoiceEnabled $true
Set-CsOnlinePSTNGateway
Set-CsOnlinePstnUsage
Set-CsOnlineVoiceUser
Set-CsUser
```

```
                        tel:+14165551111 -HostedVoiceMail $true
-LineServerURI
-LineURI
-OnPremLineURI
-PrivateLine
```

NEW QUESTION 10
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment in an office.
When a user dials an emergency number, the safety team for the office is notified. Your company opens a new office that has a Teams Phone deployment
You need to ensure that the safety team for the new office is notified when an emergency call is placed from that office.
How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Values

```
Grant-
CsTeamsEmergencyCallingPolicy...

New-CsOnlineVoiceRoutingPolicy

New-CsTeamsEmergencyCallingPolicy

New-CsTeamsEmergencyRoutingPolicy

Set-CsTenantNetworkSite
```

Answer Area

```
Value          -Identity Site1-ECP -NotificationGroup "security@contoso.com"

       -NotificationMode NotificationOnly

Value          -Identity "Site1" -EmergencyCallingPolicy "Site1-ECP"
```

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Values

```
Grant-
CsTeamsEmergencyCallingPolicy...

New-CsOnlineVoiceRoutingPolicy

New-CsTeamsEmergencyCallingPolicy

New-CsTeamsEmergencyRoutingPolicy

Set-CsTenantNetworkSite
```

Answer Area

```
New-CsTeamsEmergencyRoutingPolicy  -Identity Site1-ECP -NotificationGroup "security@contoso.com"

       -NotificationMode NotificationOnly

Grant-
CsTeamsEmergencyCallingPolicy...  -Identity "Site1" -EmergencyCallingPolicy "Site1-ECP"
```
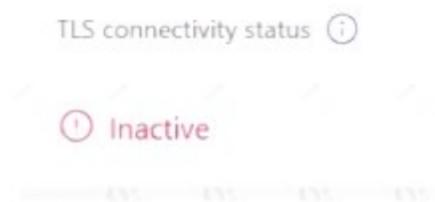
NEW QUESTION 10
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You are deploying Direct Routing by using a certified Session Border Controller (SBC). The FQDN of the S6C is sbcVcontoso.com. You use signaling port 5067.
You cannot place calls and receive an error message m the Microsoft Teams admin center as shown in the following exhibit.

TLS connectivity status ⓘ

⚠ Inactive

What is a possible cause of the issue?

A. Location-Based Routing is enabled for the SBC
B. The Baltimore root certificate is missing on the SBC.
C. The Forward P-Asserted Identify (PA!) header is disabled.
D. The failover timer is set to 0 seconds

Answer:

C

NEW QUESTION 15
- (Exam Topic 3)
You need to provision a Microsoft Teams-certified common area phone device at a field site. The solution must ensure that a standard user can complete the physical handset tasks without sharing credentials.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
From the Microsoft Team admin center, apply a managed tag to the device.	
From the Microsoft Team admin center, upload the MAC address of the device.	
Instruct the user to enter the verification code on the device.	
Enable the web server on the device and sign in by using a browser.	
From the Microsoft Team admin center, sign in to the device remotely.	
From the Microsoft Team admin center, generate a verification code.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, table Description automatically generated with medium confidence
Reference:
https://docs.microsoft.com/en-us/MicrosoftTeams/devices/remote-provision-remote-login

NEW QUESTION 16
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You need to provide two users with the ability to share a single phone number for inbound and outbound calling.
What are two ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. call queues
B. call forwarding
C. group call pickup
D. call delegation
E. call park

Answer: AC

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup

NEW QUESTION 19
- (Exam Topic 3)
Your company has offices in 10 countries. The company has a tenant dial plan configured for each country. The company recently opened an office in a new country.
You need to create a new tenant dial plan that meets the unique dialing requirements of the new country. What should you do?

A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.
C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
D. Run the Sec-CsTenancDialPlan cmdlet.

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans
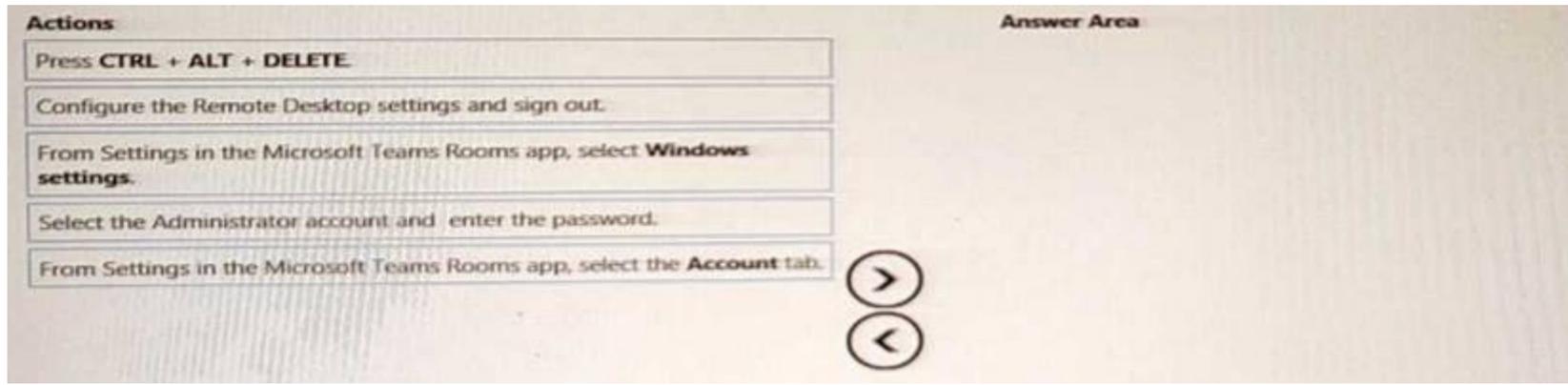
NEW QUESTION 24
- (Exam Topic 3)
You have a Microsoft Teams Rooms on Windows system in a local conference room. The system is NOT joined to Active Directory.
You need to ensure that the system can be managed by using RDP.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 27
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment that uses Direct Routing. The deployment has the following configurations:

➢ Direct Routing Session Border Controller (SBC) public IP subnet: 198.51.100.0/24

➢ Teams client external IP subnet: 203.0.113.0/24

➢ Teams client internal IP subnet: 192.168.0.0/24

A. 52 112 0 0/14
B. 198 51 100 0/24
C. 203.0.113.0/24
D. 192 168 0 0/24

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology

NEW QUESTION 29
- (Exam Topic 3)
You need to prevent a specific user from calling international phone numbers from within a Microsoft Teams meeting. What should you do?

A. Assign a domestic-only calling plan to the user.
B. Assign a tenant dial plan to the user.
C. Disable Enterprise Voice for the user
D. Assign a dial-out policy to the user.
E. Remove Communications Credits from

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/outbound-calling-restriction-policies

NEW QUESTION 34
- (Exam Topic 3)
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.
The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.
Solution: From Devices in the Microsoft Teams admin center, you select IP Phones, find the reported phones, and review the Configuration profile column.
Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 39
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.
All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.
When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.

⚠ **No SIP Options.**

The Session Border Controller exists in our database (your administrator created it using the command New-CSOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

A. The certificate does not match the FQDN on the SBC.
B. The firewall blocks inbound traffic on port 443 to the SBC.
C. Only TLS 1.0 is enabled on the SBC.
D. Microsoft 365 Phone System licenses are not assigned to the users.

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif

NEW QUESTION 42
- (Exam Topic 3)
Your company currently allows call park lot all PSIN users. The call pack policies are configured as shown in the exhibit. (Click the Exhibit tab.)

Call park policies

Call park lets people put a call on hold and transfer it to other people within your organization. Call park policies let you control which users are call park enabled and make other call park setting changes for them. You can use the Global (Org-wide default) policy and customize it or create one or more custom policies and assign them to users. Learn more

Call park policies summary

1   0
Default policy   Custom policies

User statistics

0 Custom policies
50 Default policies

Manage policies   Group policy assignment

+ Add   ✎ Edit   ⧉ Duplicate   🗑 Delete   ○ Reset Global policy   **1** item

✓ Name ↑	Description	Custom policy	Call park
Global (Org-wide default)		No	Yes

You have a Microsoft 365 group named Help Desk.
You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort.
Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Assign Policy2 to all users.
B. In the Global (Org-wide default) policy, set Allow call park to Off.
C. Create a new call park policy named Policy2 and set Allow call park to Off.
D. Assign Policy1 to the Help Desk group.
E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
F. Create a new call park policy named Policy1 and set Allow call park to On

Answer: BDF

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve

NEW QUESTION 44
- (Exam Topic 3)
Your company assigns an Office 365 E3 license to each user. All users are in France. You plan to deploy Direct Routing.
Which additional license should you assign to the users?

A. Microsoft 36S Domestic and International Calling Plan
B. Microsoft Teams Phone Standard - Virtual User

C. Microsoft 36S Domestic Calling Plan
D. Microsoft 365 Audio Conferencing
E. Microsoft Teams Phone Standard

Answer: E

NEW QUESTION 45
- (Exam Topic 3)
Your company hires a new employee in Lisbon.
You assign a Microsoft 365 E3 license to the employee.
The employee must schedule meetings that will include customers in Lisbon. The customers will dial in to the meetings by using PSTN.
You need to ensure that the employee can send meeting invitations that include a dial-in conferencing bridge. The bridge must be set to a local number in Lisbon instead of the company's default dial-in conferencing bridge number.
Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. From Users in the Microsoft Teams admin center, edit the Audio conferencing settings of the employee.
B. From the Microsoft Teams admin center, modify the settings of the default conferencing bridge.
C. From the Microsoft 365 admin center, assign an Auto Conferencing add-on license to the employee.
D. From the Microsoft 365 admin center, set the usage location of the employee to Portugal.

Answer: BC

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/audio-conferencing-in-office-365 https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg

NEW QUESTION 49
- (Exam Topic 3)
Your company has offices in Paris and London.
You are migrating from an on-premises PBX telephony solution to a Microsoft Teams Phone deployment that uses Direct Routing. You plan to use the existing telephony earner. The new solution will provide telephony services to users m both offices.
You need to recommend a solution that is the most resistant to possible failures. The solution must ensure that calls are routed through each user's respective office.
Which two actions should you include in the recommendation? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point

A. Deploy one Session Border Controller SBC) to each offic
B. Configure the SBCs as a high-availability pair.
C. Deploy a highly available Session Border Controller (SBC) pair to each office.
D. Configure voice routing policies for each office.
E. Configure a single voice routing policy for all users.

Answer: AC

NEW QUESTION 51
- (Exam Topic 3)
Your company deploys 200 Microsoft Teams Rooms on Windows systems.
You are evaluating whether to purchase the Microsoft Teams Rooms Premium license for the rooms. Which two actions require the Microsoft Teams Rooms Premium license? Each correct answer presents a
complete solution.
NOTE: Each correct selection is worth one point

A. Download device logs.
B. View peripheral health.
C. Get reporting insights into room usage and participant count
D. Postpone updates until a certain date.
E. Modify the Direct guest jam settings

Answer: BC

Explanation:
Reference: https://docs.microsoft.com/en-us/microsoftteams/rooms/microsoft-teams-rooms-premium

NEW QUESTION 56
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment. You are deploying a new remote site.
You have a Session Border Controller (SBC) that has an E1/T1 Primary Rate Interface (PRI) deployed to the remote site.
You plan to deploy a Survivable Branch Appliance (SBA) to ensure PSTN connectivity. Which type of endpoints is supported by the SBA?

A. call queues in Microsoft Teams
B. audio conferencing in Microsoft Teams
C. Microsoft Teams panels
D. Microsoft Teams Windows desktops

Answer: D

Explanation:
Reference:

https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance

NEW QUESTION 58
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.
Solution: You configure the call queue to use a Microsoft 365 group. Does this meet the goal?

A. Yes
B. No

Answer: A

Explanation:
Reference:
https://www.orbid365.be/shared-voicemail-arrives-in-teams/

NEW QUESTION 61
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You have a PBX that connects to the PSTN by using an E1/T1 Primary Rate interface (PRI). You plan to migrate to Direct Routing by using the existing PSTN services.
What should you install upstream of the PBX?

A. a physical Session Border Controller (SBC)
B. an FXO SIP Analog Telephony Adapter (ATA)
C. a virtual Session Border Controller (SBC)
D. a Session Border Controller (SBC) in Azure

Answer: A

NEW QUESTION 64
......

Thank You for Trying Our Product

We offer two products:

1st - We have Practice Tests Software with Actual Exam Questions

2nd - Questons and Answers in PDF Format

MS-720 Practice Exam Features:

* MS-720 Questions and Answers Updated Frequently

* MS-720 Practice Questions Verified by Expert Senior Certified Staff

* MS-720 Most Realistic Questions that Guarantee you a Pass on Your FirstTry

* MS-720 Practice Test Questions in Multiple Choice Formats and Updatesfor 1 Year

100% Actual & Verified — Instant Download, Please Click
Order The MS-720 Practice Test Here