



Salesforce

Exam Questions Identity-and-Access-Management-Designer

Salesforce Certified Identity and Access Management Designer (SP19)

NEW QUESTION 1

A farming enterprise offers smart farming technology to its farmer customers, which includes a variety of sensors for livestock tracking, pest monitoring, climate monitoring etc. They plan to store all the data in Salesforce. They would also like to ensure timely maintenance of the installed sensors. They have engaged a Salesforce Architect to propose an appropriate way to generate sensor information in Salesforce. Which OAuth flow should the architect recommend?

- A. OAuth 2.0 Asset Token Flow
- B. OAuth 2.0 Device Authentication Flow
- C. OAuth 2.0 JWT Bearer Token Flow
- D. OAuth 2.0 SAML Bearer Assertion Flow

Answer: A

NEW QUESTION 2

Universal Containers (UC) uses Salesforce to allow customers to keep track of the order status. The customers can log in to Salesforce using external authentication providers, such as Facebook and Google. UC is also leveraging the App Launcher to let customers access an on-platform application for generating shipping labels. The label generator application uses OAuth to provide users access. What license type should an Architect recommend for the customers?

- A. Customer Community license
- B. Identity license
- C. Customer Community Plus license
- D. External Identity license

Answer: B

NEW QUESTION 3

Universal Containers (UC) is setting up Delegated Authentication to allow employees to log in using their corporate credentials. UC's security team is concerned about the risk of exposing the corporate login service on the Internet and has asked that a reliable trust mechanism be put in place between the login service and Salesforce. What mechanism should an architect put in place to enable a trusted connection between the login services and Salesforce?

- A. Include client ID and client secret in the login header callout.
- B. Set up a proxy server for the login service in the DMZ.
- C. Require the use of Salesforce security tokens on password.
- D. Enforce mutual authentication between systems using SSL.

Answer: C

NEW QUESTION 4

Universal Containers (UC) wants its users to access Salesforce and other SSO-enabled applications from a custom web page that UC manages. UC wants its users to use the same set of credentials to access each of the applications. What SAML SSO flow should an Architect recommend for UC?

- A. SP-Initiated with Deep Linking
- B. SP-Initiated
- C. IdP-Initiated
- D. User-Agent

Answer: C

NEW QUESTION 5

Universal Containers (UC) is setting up delegated authentication to allow employees to log in using their corporate credentials. UC's security team is concerned about the risks of exposing the corporate login service on the Internet and has asked that a reliable trust mechanism be put in place between the login service and Salesforce.

What mechanism should an Architect put in place to enable a trusted connection between the login service and Salesforce?

- A. Require the use of Salesforce security tokens on passwords.
- B. Enforce mutual authentication between systems using SSL.
- C. Include Client ID and Client Secret in the login header callout.
- D. Set up a proxy service for the login service in the DMZ.

Answer: A

NEW QUESTION 6

How should an Architect force users to authenticate with Two-factor Authentication (2FA) for Salesforce only when not connected to an internal company network?

- A. Use Custom Login Flows with Apex to detect the user's IP address and prompt for 2FA if needed.
- B. Add the list of company's network IP addresses to the Login Range list under 2FA Setup.
- C. Use an Apex Trigger on the UserLogin object to detect the user's IP address and prompt for 2FA if needed.
- D. Apply the "Two-factor Authentication for User Interface Logins" permission and Login IP Ranges for all Profiles.

Answer: A

NEW QUESTION 7

Universal Containers (UC) rolling out a new Customer Identity and Access Management Solution will be built on top of their existing Salesforce instance. Several service providers have been setup and integrated with Salesforce using OpenID Connect to allow for a seamless single sign-on experience. UC has a requirement to limit user access to only a subset of service providers per customer type.

Which two steps should be done on the platform to satisfy the requirement? Choose 2 answers

- A. Manage which connected apps a user has access to by assigning authentication providers to the users profile.
- B. Assign the connected app to the customer community, and enable the users profile in the Community settings.
- C. Use Profiles and Permission Sets to assign user access to Admin Pre-Approved Connected Apps.
- D. Set each of the Connected App access settings to Admin Pre-Approved.

Answer: CD

NEW QUESTION 8

Northern Trail Outfitters is implementing a business-to-business (B2B) collaboration site using Salesforce Experience Cloud. The partners will authenticate with an existing identity provider and the solution will utilize Security Assertion Markup Language (SAML) to provide single sign-on to Salesforce. Delegated administration will be used in the Experience Cloud site to allow the partners to administer their users' access.

How should a partner identity be provisioned in Salesforce for this solution?

- A. Create only a contact.
- B. Create a contactless user.
- C. Create a user and a related contact.
- D. Create a person account.

Answer: C

NEW QUESTION 9

Universal Containers (UC) is considering a Customer 360 initiative to gain a single source of the truth for its customer data across disparate systems and services. UC wants to understand the primary benefits of Customer 360 Identity and how it contributes to a successful Customer 360 Truth project.

What are two key benefits of Customer 360 Identity as it relates to Customer 360? Choose 2 answers

- A. Customer 360 Identity automatically integrates with Customer 360 Data Manager and Customer 360 Audiences to seamlessly populate all user data.
- B. Customer 360 Identity enables an organization to build a single login for each of its customers, giving the organization an understanding of the user's login activity across all its digital properties and applications.
- C. Customer 360 Identity supports multiple brands so you can deliver centralized identity services and correlation of user activity, even if it spans multiple corporate brands and user experiences.
- D. Customer 360 Identity not only provides a unified sign up and sign in experience, but also tracks anonymous user activity prior to signing up so organizations can understand user activity before and after the users identify themselves.

Answer: BC

NEW QUESTION 10

Sales users at Universal Containers use Salesforce for Opportunity management. Marketing uses a third-party application called Nest for Lead nurturing that is accessed using username/password. The VP of sales wants to open up access to Nest for all sales users to provide them access to lead history and would like SSO for better adoption. Salesforce is already setup for SSO and uses Delegated Authentication. Nest can accept username/Password or SAML-based Authentication. IT teams have received multiple password-related issues for Nest and have decided to set up SSO access for Nest for Marketing users as well. The CIO does not want to invest in a new IDP solution and is considering using Salesforce for this purpose. Which are appropriate license type choices for sales and marketing users, given Salesforce is using Delegated Authentication? Choose 2 answers

- A. Salesforce license for sales users and Identity license for Marketing users
- B. Salesforce license for sales users and External Identity license for Marketing users
- C. Identity license for sales users and Identity connect license for Marketing users
- D. Salesforce license for sales users and platform license for Marketing users.

Answer: AD

NEW QUESTION 10

An architect needs to advise the team that manages the identity provider how to differentiate Salesforce from other service providers. What SAML SSO setting in Salesforce provides this capability?

- A. Entity ID
- B. Issuer
- C. Identity provider login URL
- D. SAML identity location

Answer: A

NEW QUESTION 11

Northern Trail Outfitters (NTO) wants to give customers the ability to submit and manage issues with their purchases. It is important for NTO to give its customers the ability to login with their Amazon credentials.

What should an identity architect recommend to meet these requirements?

- A. Configure a predefined authentication provider for Amazon.
- B. Create a custom external authentication provider for Amazon.
- C. Configure an OpenID Connect Authentication Provider for Amazon.
- D. Configure Amazon as a connected app.

Answer: C

NEW QUESTION 14

Universal Containers wants to implement single Sign-on for a Salesforce org using an external identity provider and corporate identity store. What type of

Authentication flow is required to support deep linking?

- A. Web server OAuth SSO flow.
- B. Identity-provider-initiated SSO
- C. Service-provider-initiated SSO
- D. Start URL on identity provider

Answer: C

NEW QUESTION 17

Universal containers (UC) has decided to use identity connect as its identity provider. UC uses active directory(AD) and has a team that is very familiar and comfortable with managing ad groups. UC would like to use AD groups to help configure salesforce users. Which three actions can AD groups control through identity connect? Choose 3 answers

- A. Public Group Assignment
- B. Granting report folder access
- C. Role Assignment
- D. Custom permission assignment
- E. Permission sets assignment

Answer: ACE

NEW QUESTION 21

A global company's Salesforce Identity Architect is reviewing its Salesforce production org login history and is seeing some intermittent Security Assertion Markup Language (SAML SSO) 'Replay Detected and Assertion Invalid' login errors. Which two issues would cause these errors? Choose 2 answers

- A. The subject element is missing from the assertion sent to salesforce.
- B. The certificate loaded into SSO configuration does not match the certificate used by the IdP.
- C. The current time setting of the company's identity provider (IdP) and Salesforce platform is out of sync by more than eight minutes.
- D. The assertion sent to Salesforce contains an assertion ID previously used.

Answer: AD

NEW QUESTION 24

Which two things should be done to ensure end users can only use single sign-on (SSO) to login in to Salesforce? Choose 2 answers

- A. Enable My Domain and select "Prevent login from <https://login.salesforce.com>".
- B. Request Salesforce Support to enable delegated authentication.
- C. Once SSO is enabled, users are only able to login using Salesforce credentials.
- D. Assign user "is Single Sign-on Enabled" permission via profile or permission set.

Answer: AD

NEW QUESTION 25

Universal containers (UC) would like to enable SSO between their existing Active Directory infrastructure and salesforce. The it team prefers to manage all users in Active Directory and would like to avoid doing any initial setup of users in salesforce directly, including the correct assignment of profiles, roles and groups. Which two optimal solutions should UC use to provision users in salesforce? Choose 2 answers

- A. Use the salesforce REST API to sync users from active directory to salesforce
- B. Use an app exchange product to sync users from Active Directory to salesforce.
- C. Use Active Directory Federation Services to sync users from active directory to salesforce.
- D. Use Identity connect to sync users from Active Directory to salesforce

Answer: BD

NEW QUESTION 29

Universal Containers (UC) implemented SSO to a third-party system for their Salesforce users to access the App Launcher. UC enabled "User Provisioning" on the Connected App so that changes to user accounts can be synched between Salesforce and the third party system. However, UC quickly notices that changes to user roles in Salesforce are not getting synched to the third-party system. What is the most likely reason for this behaviour?

- A. User Provisioning for Connected Apps does not support role sync.
- B. Required operation(s) was not mapped in User Provisioning Settings.
- C. The Approval queue for User Provisioning Requests is unmonitored.
- D. Salesforce roles have more than three levels in the role hierarchy.

Answer: A

NEW QUESTION 33

The executive sponsor for an organization has asked if Salesforce supports the ability to embed a login widget into its service providers in order to create a more seamless user experience. What should be used and considered before recommending it as a solution on the Salesforce Platform?

- A. OpenID Connect Web Server Flow
- B. Determine if the service provider is secure enough to store the client secret on.
- C. Embedded Logi

- D. Identify what level of UI customization will be required to make it match the service providers look and feel.
- E. Salesforce REST api
- F. Ensure that Secure Sockets Layer (SSL) connection for the integration is used.
- G. Embedded Logi
- H. Consider whether or not it relies on third party cookies which can cause browser compatibility issues.

Answer: C

NEW QUESTION 35

Universal containers wants to set up SSO for a selected group of users to access external applications from salesforce through App launcher. Which three steps must be completed in salesforce to accomplish the goal?

- A. Associate user profiles with the connected Apps.
- B. Complete my domain and Identity provider setup.
- C. Create connected apps for the external applications.
- D. Complete single Sign-on settings in security controls.
- E. Create named credentials for each external system.

Answer: ABC

NEW QUESTION 39

Universal containers wants to implement SAML SSO for their internal salesforce users using a third-party IDP. After some evaluation, UC decides not to set up my domain for their salesforce.org. How does that decision impact their SSO implementation?

- A. Neithersp - nor IDP - initiated SSO will work
- B. Either sp - or IDP - initiated SSO will work
- C. IDP - initiated SSO will not work
- D. Sp-Initiated SSO will not work

Answer: D

NEW QUESTION 41

Universal containers(UC) has decided to build a new, highly sensitive application on Force.com platform. The security team at UC has decided that they want users to provide a fingerprint in addition to username/Password to authenticate to this application. How can an architect support fingerprints as a form of identification for salesforce Authentication?

- A. Use salesforce Two-factor Authentication with callouts to a third-party fingerprint scanning application.
- B. Use Delegated Authentication with callouts to a third-party fingerprint scanning application.
- C. Use an appexchange product that does fingerprint scanning with native salesforce identity confirmation.
- D. Use custom login flows with callouts to a third-party fingerprint scanning application.

Answer: D

NEW QUESTION 46

A global fitness equipment manufacturer uses Salesforce to manage its sales cycle. The manufacturer has a custom order fulfillment app that needs to request order data from Salesforce. The order fulfillment app needs to integrate with the Salesforce API using OAuth 2.0 protocol. What should an identity architect use to fulfill this requirement?

- A. Canvas App Integration
- B. OAuth Tokens
- C. Authentication Providers
- D. Connected App and OAuth scopes

Answer: D

NEW QUESTION 47

A group of users try to access one of universal containers connected apps and receive the following error message : "Failed : Not approved for access". what is most likely to cause of the issue?

- A. The use of high assurance sections are required for the connected App.
- B. The users do not have the correct permission set assigned to them.
- C. The connected App setting "All users may self-authorize" is enabled.
- D. The salesforce administrators gave revoked the Oauth authorization.

Answer: B

NEW QUESTION 51

Universal containers(UC) has a customer Community that uses Facebook for authentication. UC would like to ensure that changes in the Facebook profile are reflected on the appropriate customer Community user. How can this requirement be met?

- A. Use the updateuser() method on the registration handler class.
- B. Use SAML just-in-time provisioning between Facebook and Salesforce
- C. Use information in the signed request that is received from Facebook.
- D. Develop a schedule job that calls out to Facebook on a nightly basis.

Answer: A

NEW QUESTION 56

Which two security risks can be mitigated by enabling Two-Factor Authentication (2FA) in Salesforce? Choose 2 answers

- A. Users leaving laptops unattended and not logging out of Salesforce.
- B. Users accessing Salesforce from a public Wi-Fi access point.
- C. Users choosing passwords that are the same as their Facebook password.
- D. Users creating simple-to-guess password reset questions.

Answer: BC

NEW QUESTION 60

Which three types of attacks would a 2-Factor Authentication solution help garden against?

- A. Key logging attacks
- B. Network perimeter attacks
- C. Phishing attacks
- D. Dictionary attacks
- E. Man-in-the-middle attacks

Answer: ABD

NEW QUESTION 64

which three are features of federated Single Sign-on solutions? Choose 3 answers

- A. It federates credentials control to authorized applications.
- B. It establishes trust between Identity store and service provider.
- C. It solves all identity and access management problems.
- D. It improves affiliated applications adoption rates.
- E. It enables quick and easy provisioning and deactivating of users.

Answer: BCE

NEW QUESTION 68

What item should an Architect consider when designing a Delegated Authentication implementation?

- A. The Web service should be secured with TLS using Salesforce trusted certificates.
- B. The Web service should be able to accept one to four input method parameters.
- C. The web service should use the Salesforce Federation ID to identify the user.
- D. The Web service should implement a custom password decryption method.

Answer: A

NEW QUESTION 70

An Identity architect works for a multinational, multi-brand organization. As they work with the organization to understand their Customer Identity and Access Management requirements, the identity architect learns that the brand experience is different for each of the customer's sub-brands and each of these branded experiences must be carried through the login experience depending on which sub-brand the user is logging into.

Which solution should the architect recommend to support scalability and reduce maintenance costs, if the organization has more than 150 sub-brands?

- A. Assign each sub-brand a unique Experience ID and use the Experience ID to dynamically brand the login experience.
- B. Use Audiences to customize the login experience for each sub-brand and pass an audience ID to the community during the OAuth and Security Assertion Markup Language (SAML) flows.
- C. Create a community subdomain for each sub-brand and customize the look and feel of the Login page for each community subdomain to match the brand.
- D. Create a separate Salesforce org for each sub-brand so that each sub-brand has complete control over the user experience.

Answer: A

NEW QUESTION 73

A financial services company uses Salesforce and has a compliance requirement to track information about devices from which users log in. Also, a Salesforce Security Administrator needs to have the ability to revoke the device from which users log in.

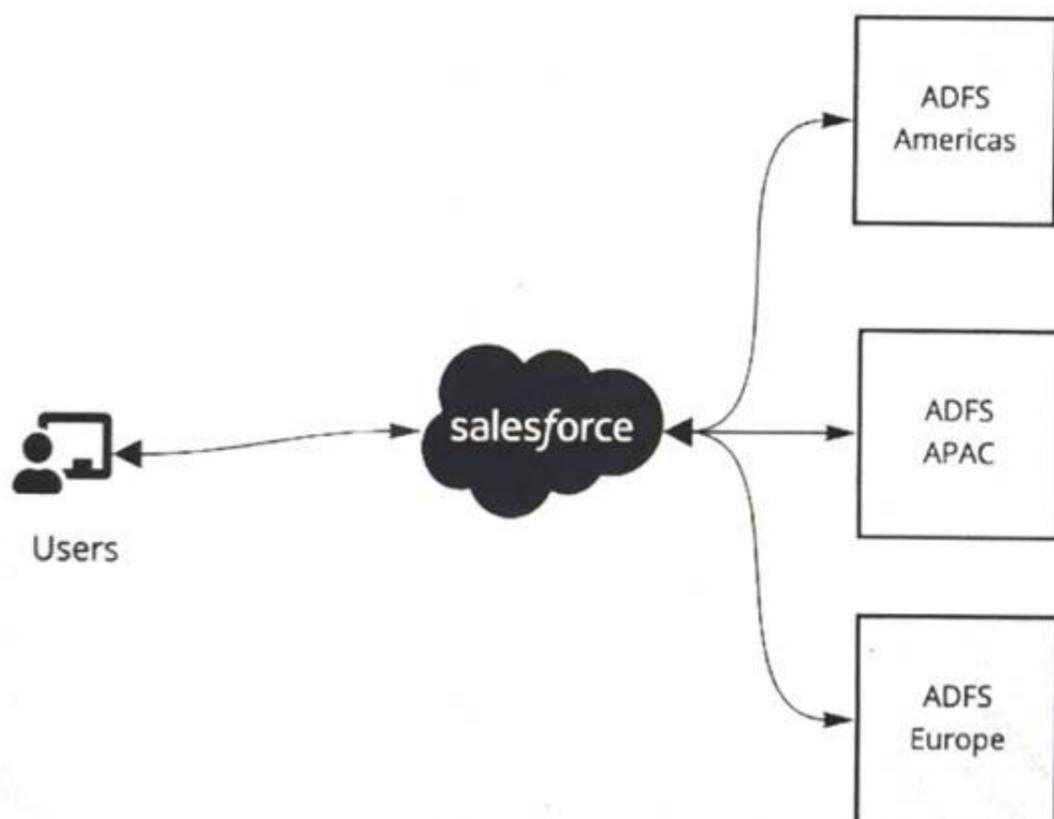
What should be used to fulfill this requirement?

- A. Use multi-factor authentication (MFA) to meet the compliance requirement to track device information.
- B. Use the Activations feature to meet the compliance requirement to track device information.
- C. Use the Login History object to track information about devices from which users log in.
- D. Use Login Flows to capture device from which users log in and store device and user information in a custom object.

Answer: B

NEW QUESTION 78

A multinational company is looking to rollout Salesforce globally. The company has a Microsoft Active Directory Federation Services (ADFS) implementation for the Americas, Europe and APAC. The company plans to have a single org and they would like to have all of its users access Salesforce using the ADFS . The company would like to limit its investments and prefer not to procure additional applications to satisfy the requirements.



What is recommended to ensure these requirements are met ?

- A. Use connected apps for each ADFS implementation and implement Salesforce site to authenticate users across the ADFS system applicable to their geo.
- B. Implement Identity Connect to provide single sign-on to Salesforce and federated across multiple ADFS systems.
- C. Add a central identity system that federates between the ADFS systems and integrate with Salesforce for single sign-on.
- D. Configure Each ADFS system under single sign-on settings and allow users to choose the system to authenticate during sign on to Salesforce

Answer: B

NEW QUESTION 83

Northern Trail Outfitters (NTO) has an existing custom business-to-consumer (B2C) website that does NOT support single sign-on standards, such as Security Assertion Markup Language (SAML) or OAuth. NTO wants to use Salesforce Identity to register and authenticate new customers on the website. Which two Salesforce features should an identity architect use in order to provide username/password authentication for the website? Choose 2 answers

- A. Identity Connect
- B. Delegated Authentication
- C. Connected Apps
- D. Embedded Login

Answer: BD

NEW QUESTION 87

A third-party app provider would like to have users provisioned via a service endpoint before users access their app from Salesforce. What should an identity architect recommend to configure the requirement with limited changes to the third-party app?

- A. Use a connected app with user provisioning flow.
- B. Create Canvas app in Salesforce for third-party app to provision users.
- C. Redirect users to the third-party app for registration.
- D. Use Salesforce identity with Security Assertion Markup Language (SAML) for provisioning users.

Answer: A

NEW QUESTION 90

Northern Trail Outfitters (NTO) uses a Security Assertion Markup Language (SAML)-based Identity Provider (IdP) to authenticate employees to all systems. The IdP authenticates users against a Lightweight Directory Access Protocol (LDAP) directory and has access to user information. NTO wants to minimize Salesforce license usage since only a small percentage of users need Salesforce. What is recommended to ensure new employees have immediate access to Salesforce using their current IdP?

- A. Install Salesforce Identity Connect to automatically provision new users in Salesforce the first time they attempt to login.
- B. Build an integration that queries LDAP periodically and creates new active users in Salesforce.
- C. Configure Just-in-Time provisioning using SAML attributes to create new Salesforce users as necessary when a new user attempts to login to Salesforce.
- D. Build an integration that queries LDAP and creates new inactive users in Salesforce and use a login flow to activate the user at first login.

Answer: C

NEW QUESTION 94

What are three capabilities of Delegated Authentication? Choose 3 answers

- A. It can be assigned by Custom Permissions.
- B. It can connect to SOAP services.
- C. It can be assigned by Permission Sets.

- D. It can be assigned by Profiles.
- E. It can connect to REST services.

Answer: BCE

NEW QUESTION 95

Universal Containers (UC) uses Active Directory (AD) as their identity store for employees and must continue to do so for network access. UC is undergoing a major transformation program and moving all of their enterprise applications to cloud platforms including Salesforce, Workday, and SAP HANA. UC needs to implement an SSO solution for accessing all of the third-party cloud applications and the CIO is inclined to use Salesforce for all of their identity and access management needs.

Which two Salesforce license types does UC need for its employees' Choose 2 answers

- A. Company Community and Identity licenses
- B. Identity and Identity Connect licenses
- C. Chatter Only and Identity licenses
- D. Salesforce and Identity Connect licenses

Answer: BD

NEW QUESTION 96

Universal Containers (UC) has built a custom token-based Two-factor authentication (2FA) system for their existing on-premise applications. They are now implementing Salesforce and would like to enable a

Two-factor login process for it, as well. What is the recommended solution as Architect should consider?

- A. Use the custom 2FA system for on-premise applications and native 2FA for Salesforce.
- B. Replace the custom 2FA system with an AppExchange App that supports on premise application and salesforce.
- C. Use Custom Login Flows to connect to the existing custom 2FA system for use in Salesforce.
- D. Replace the custom 2FA system with Salesforce 2FA for on-premise applications and Salesforce.

Answer: D

NEW QUESTION 98

In an SP-Initiated SAML SSO setup where the user tries to access a resource on the Service Provider, What HTTP param should be used when submitting a SAML Request to the Idp to ensure the user is returned to the intended resource after authentication?

- A. RedirectURL
- B. RelayState
- C. DisplayState
- D. StartURL

Answer: B

NEW QUESTION 100

Universal Containers wants to allow its customers to log in to its Experience Cloud via a third party authentication provider that supports only the OAuth protocol. What should an identity architect do to fulfill this requirement?

- A. Contact Salesforce Support and enable delegate single sign-on.
- B. Create a custom external authentication provider.
- C. Use certificate-based authentication.
- D. Configure OpenID Connect authentication provider.

Answer: B

NEW QUESTION 103

Universal containers (UC) has a mobile application that it wants to deploy to all of its salesforce users, including customer Community users. UC would like to minimize the administration overhead, which two items should an architect recommend? Choose 2 answers

- A. Enable the "Refresh Tokens is valid until revoked " setting in the Connected App.
- B. Enable the "Enforce Ip restrictions" settings in the connected App.
- C. Enable the "All users may self-authorize" setting in the Connected App.
- D. Enable the "High Assurance session required" setting in the Connected App.

Answer: AC

NEW QUESTION 107

A large consumer company is planning to create a community and will require login through the customers social identity. The following requirements must be met:

- * 1. The customer should be able to login with any of their social identities, however salesforce should only have one user per customer.
- * 2. Once the customer has been identified with a social identity, they should not be required to authorize Salesforce.
- * 3. The customers personal details from the social sign on need to be captured when the customer logs into Salesforce using their social Identity.
- * 3. If the customer modifies their personal details in the social site, the changes should be updated in Salesforce.

Which two options allow the Identity Architect to fulfill the requirements? Choose 2 answers

- A. Use Login Flows to call an authentication registration handler to provision the user before logging the user into the community.
- B. Use authentication providers for social sign-on and use the custom registration handler to insert or update personal details.
- C. Redirect the user to a custom page that allows the user to select an existing social identity for login.
- D. Use the custom registration handler to link social identities to Salesforce identities.

Answer: BD

NEW QUESTION 110

How should an identity architect automate provisioning and deprovisioning of users into Salesforce from an external system?

- A. Call SOAP API upsertQ on user object.
- B. Use Security Assertion Markup Language Just-in-Time (SAML JIT) on incoming SAML assertions.
- C. Run registration handler on incoming OAuth responses.
- D. Call OpenID Connect (OIDC)-userinfo endpoint with a valid access token.

Answer: C

NEW QUESTION 115

An identity architect is implementing a mobile-first Consumer Identity Access Management (CIAM) for external users. User authentication is the only requirement. The users email or mobile phone number should be supported as a username. Which two licenses are needed to meet this requirement? Choose 2 answers

- A. External Identity Licenses
- B. Identity Connect Licenses
- C. Email Verification Credits
- D. SMS verification Credits

Answer: AD

NEW QUESTION 119

Northern Trail Outfitters (NTO) is setting up Salesforce to authenticate users with an external identity provider. The NTO Salesforce Administrator is having trouble getting things setup.

What should an identity architect use to show which part of the login assertion is fading?

- A. SAML Metadata file importer
- B. Identity Provider Metadata download
- C. Connected App Manager
- D. Security Assertion Markup Language Validator

Answer: D

NEW QUESTION 124

Universal Containers (UC) is building an integration between Salesforce and a legacy web applications using the canvas framework. The security for UC has determined that a signed request from Salesforce is not an adequate authentication solution for the Third-Party app. Which two options should the Architect consider for authenticating the third-party app using the canvas framework? Choose 2 Answers

- A. Utilize the SAML Single Sign-on flow to allow the third-party to authenticate itself against UC's IdP.
- B. Utilize Authorization Providers to allow the third-party application to authenticate itself against Salesforce as the Idp.
- C. Utilize Canvas OAuth flow to allow the third-party application to authenticate itself against Salesforce as the Idp.
- D. Create a registration handler Apex class to allow the third-party application to authenticate itself against Salesforce as the Idp.

Answer: AC

NEW QUESTION 128

An architect has successfully configured SAML-BASED SSO for universal containers. SSO has been working for 3 months when Universal containers manually adds a batch of new users to salesforce. The new users receive an error from salesforce when trying to use SSO. Existing users are still able to successfully use SSO to access salesforce. What is the probable cause of this behaviour?

- A. The administrator forgot to reset the new user's salesforce password.
- B. The Federation ID field on the new user records is not correctly set
- C. The my domain capability is not enabled on the new user's profile.
- D. The new users do not have the SSO permission enabled on their profiles.

Answer: B

NEW QUESTION 133

Containers (UC) uses an internal system for recruiting and would like to have the candidates' info available in the Salesforce automatically when they are selected. UC decides to use OAuth to connect to Salesforce from the recruiting system and would like to do the authentication using digital certificates. Which two OAuth flows should be considered to meet the requirement? Choose 2 answers

- A. JWT Bearer Token flow
- B. Refresh Token flow
- C. SAML Bearer Assertion flow
- D. Web Service flow

Answer: AC

NEW QUESTION 135

Containers (UC) has decided to implement a federated single Sign-on solution using a third-party Idp. In reviewing the third-party products, they would like to ensure the product supports the automated provisioning and deprovisioning of users. What are the underlining mechanisms that the UC Architect must ensure are

part of the product?

- A. SOAP API for provisioning; Just-in-Time (JIT) for Deprovisioning.
- B. Just-In-time (JIT) for Provisioning; SOAP API for Deprovisioning.
- C. Provisioning API for both Provisioning and Deprovisioning.
- D. Just-in-Time (JIT) for both Provisioning and Deprovisioning.

Answer: D

NEW QUESTION 140

Universal containers (UC) has multiple salesforce orgs and would like to use a single identity provider to access all of their orgs. How should UC'S architect enable this behavior?

- A. Ensure that users have the same email value in their user records in all of UC's salesforce orgs.
- B. Ensure the same username is allowed in multiple orgs by contacting salesforce support.
- C. Ensure that users have the same Federation ID value in their user records in all of UC's salesforce orgs.
- D. Ensure that users have the same alias value in their user records in all of UC's salesforce orgs.

Answer: C

NEW QUESTION 144

Universal Containers (UC) plans to use a SAML-based third-party IdP serving both of the Salesforce Partner Community and the corporate portal. UC partners will log in 65* to the corporate portal to access protected resources, including links to Salesforce resources. What would be the recommended way to configure the IdP so that seamless access can be achieved in this scenario?

- A. Set up the corporate portal as a Connected App in Salesforce and use the Web server OAuth flow.
- B. Configure SP-initiated SSO that passes the SAML token upon Salesforce resource access request.
- C. Set up the corporate portal as a Connected App in Salesforce and use the User Agent OAuth flow.
- D. Configure IdP-initiated SSO that passes the SAML token upon Salesforce resource access request.

Answer: D

NEW QUESTION 149

Universal Containers is creating a mobile application that will be secured by Salesforce Identity using the OAuth 2.0 user-agent flow (this flow uses the OAuth 2.0 implicit grant type).

Which three OAuth concepts apply to this flow? Choose 3 answers

- A. Client ID
- B. Refresh Token
- C. Authorization Code
- D. Verification Code
- E. Scopes

Answer: ABE

NEW QUESTION 153

Universal Containers (UC) has Active Directory (AD) as their enterprise identity store and would like to use it for Salesforce user authentication. UC expects to synchronize user data between Salesforce and AD and Assign the appropriate Profile and Permission Sets based on AD group membership. What would be the optimal way to implement SSO?

- A. Use Active Directory with Reverse Proxy as the Identity Provider.
- B. Use Microsoft Access control Service as the Authentication provider.
- C. Use Active Directory Federation Service (ADFS) as the Identity Provider.
- D. Use Salesforce Identity Connect as the Identity Provider.

Answer: D

NEW QUESTION 156

Universal Containers is budding a web application that will connect with the Salesforce API using JWT OAuth Flow.

Which two settings need to be configured in the connect app to support this requirement? Choose 2 answers

- A. The Use Digital Signature option in the connected app.
- B. The "web" OAuth scope in the connected app,
- C. The "api" OAuth scope in the connected app.
- D. The "edair_api" OAuth scope m the connected app.

Answer: AC

NEW QUESTION 161

Which three different attributes can be used to identify the user in a SAML 65> assertion when Salesforce is acting as a Service Provider? Choose 3 answers

- A. Federation ID
- B. Salesforce User ID
- C. User Full Name
- D. User Email Address
- E. Salesforce Username

Answer: ACD

NEW QUESTION 165

Northern Trail Outfitters (NTO) has a number of employees who do NOT need access Salesforce objects. Some employees should sign in to a custom Benefits web app using their Salesforce credentials.

Which license should the identity architect recommend to fulfill this requirement?

- A. Identity Only License
- B. External Identity License
- C. Identity Verification Credits Add-on License
- D. Identity Connect License

Answer: A

NEW QUESTION 169

Universal Containers (UC) uses Salesforce for its customer service agents. UC has a proprietary system for order tracking which supports Security Assertion Markup Language (SAML) based single sign-on. The VP of customer service wants to ensure only active Salesforce users should be able to access the order tracking system which is only visible within Salesforce.

What should be done to fulfill the requirement? Choose 2 answers

- A. Setup Salesforce as an identity provider (IdP) for order Tracking.
- B. Set up the Corporate Identity store as an identity provider (IdP) for Order Tracking.
- C. Customize Order Tracking to initiate a REST call to validate users in Salesforce after login.
- D. Setup Order Tracking as a Canvas app in Salesforce to POST IdP initiated SAML assertion.

Answer: AB

NEW QUESTION 174

Universal Containers (UC) has a mobile application for its employees that uses data from Salesforce as well as uses Salesforce for Authentication purposes. UC wants its mobile users to only enter their credentials the first time they run the app. The application has been live for a little over 6 months, and all of the users who were part of the initial launch are complaining that they have to re-authenticate. UC has also recently changed the URI Scheme associated with the mobile app.

What should the Architect at UC first investigate? Universal Containers (UC) has a mobile application for its employees that uses data from Salesforce as well as uses Salesforce for Authentication purposes. UC wants its mobile users to only enter their credentials the first time they run the app. The application has been live for a little over 6 months, and all of the users who were part of the initial launch are complaining that they have to re-authenticate. UC has also recently changed the URI Scheme associated with the mobile app. What should the Architect at UC first investigate?

- A. Check the Refresh Token policy defined in the Salesforce Connected App.
- B. Validate that the users are checking the box to remember their passwords.
- C. Verify that the Callback URL is correctly pointing to the new URI Scheme.
- D. Confirm that the access Token's Time-To-Live policy has been set appropriately.

Answer: A

NEW QUESTION 179

The CIO of Universal Containers (UC) wants to start taking advantage of the refresh token capability for the UC applications that utilize OAuth 2.0. UC has listed an architect to analyze all of the applications that use OAuth flows to see where refresh tokens can be applied. Which two OAuth flows should the architect consider in their evaluation? Choose 2 answers

- A. Web server
- B. JWT bearer token
- C. User-Agent
- D. Username-password

Answer: AC

NEW QUESTION 183

Universal Containers (UC) wants to implement a partner community. As part of their implementation, UC would like to modify both the Forgot password and change password experience with custom branding for their partner community users. Which 2 actions should an architect recommend to UC? Choose 2 answers

- A. Build a community builder page for the change password experience and Custom Visualforce page for the Forgot password experience.
- B. Build a custom visualforce page for both the change password and Forgot password experiences.
- C. Build a custom visualforce page for the change password experience and a community builder page for the Forgot password experience.
- D. Build a community builder page for both the change password and Forgot password experiences.

Answer: BC

NEW QUESTION 188

The security team at Universal Containers (UC) has identified exporting reports as a high-risk action and would like to require users to be logged into Salesforce with their Active Directory (AD) credentials when doing so. For all other users of Salesforce, users should be allowed to use AD credentials or Salesforce credentials. What solution should be recommended to prevent exporting reports except when logged in using AD credentials while maintaining the ability to view reports when logged in with Salesforce credentials?

- A. Use SAML Federated Authentication and block access to reports when accessed through a Standard Assurance session.
- B. Use SAML Federated Authentication and Custom SAML JIT Provisioning to dynamically add or remove a permission set that grants the Export Reports Permission.
- C. Use SAML federated Authentication, treat SAML Sessions as High Assurance, and raise the session level required for exporting reports.
- D. Use SAML federated Authentication with a Login Flow to dynamically add or remove a Permission Set that grants the Export Reports Permission.

Answer: C

NEW QUESTION 191

Universal Containers (UC) wants to build a mobile application that will be making calls to the Salesforce REST API. UC's Salesforce implementation relies heavily on custom objects and custom Apex code. UC does not want its users to have to enter credentials every time they use the app. Which two scope values should an Architect recommend to UC? Choose 2 answers.

- A. Custom_permissions
- B. Api
- C. Refresh_token
- D. Full

Answer: BC

NEW QUESTION 194

Universal Containers (UC) wants users to authenticate into their Salesforce org using credentials stored in a custom identity store. UC does not want to purchase or use a third-party Identity provider. Additionally, UC is extremely wary of social media and does not consider it to be trust worthy. Which two options should an architect recommend to UC? Choose 2 answers

- A. Use a professional social media such as LinkedIn as an Authentication provider
- B. Build a custom web page that uses the identity store and calls frontdoor.jsp
- C. Build a custom Web service that is supported by Delegated Authentication.
- D. Implement the OpenID protocol and configure an Authentication provider

Answer: CD

NEW QUESTION 195

Universal Containers built a custom mobile app for their field reps to create orders in Salesforce. OAuth is used for authenticating mobile users. The app is built in such a way that when a user session expires after initial login, a new access token is obtained automatically without forcing the user to log in again. While that improved the field reps' productivity, UC realized that they need a "logout" feature.

What should the logout function perform in this scenario, where user sessions are refreshed automatically?

- A. Invoke the revocation URL and pass the refresh token.
- B. Clear out the client Id to stop auto session refresh.
- C. Invoke the revocation URL and pass the access token.
- D. Clear out all the tokens to stop auto session refresh.

Answer: A

NEW QUESTION 198

Northern Trail Outfitters (NTO) wants to give customers the ability to submit and manage issues with their purchases. It is important for to give its customers the ability to login with their Facebook and Twitter credentials.

Which two actions should an identity architect recommend to meet these requirements? Choose 2 answers

- A. Create a custom external authentication provider for Facebook.
- B. Configure a predefined authentication provider for Facebook.
- C. Create a custom external authentication provider for Twitter.
- D. Configure a predefined authentication provider for Twitter.

Answer: BD

NEW QUESTION 203

Universal Containers (UC) has a custom, internal-only, mobile billing application for users who are commonly out of the office. The app is configured as a connected App in Salesforce. Due to the nature of this app, UC would like to take the appropriate measures to properly secure access to the app. Which two are recommendations to make the UC? Choose 2 answers

- A. Disallow the use of single Sign-on for any users of the mobile app.
- B. Require high assurance sessions in order to use the connected App
- C. Use Google Authenticator as an additional part of the logical processes.
- D. Set login IP ranges to the internal network for all of the app users profiles.

Answer: BC

NEW QUESTION 205

Universal Containers (UC) is looking to build a Canvas app and wants to use the corresponding Connected App to control where the app is visible. Which two options are correct in regards to where the app can be made visible under the Connected App setting for the Canvas app? Choose 2 answers

- A. As part of the body of a Salesforce Knowledge article.
- B. In the mobile navigation menu on Salesforce for Android.
- C. The sidebar of a Salesforce Console as a console component.
- D. Included in the Call Control Tool that's part of Open CTI.

Answer: AC

NEW QUESTION 207

architect is troubleshooting some SAML-based SSO errors during testing. The Architect confirmed that all of the Salesforce SSO settings are correct. Which two issues outside of the Salesforce SSO settings are most likely contributing to the SSO errors the Architect is encountering? Choose 2 Answers

- A. The Identity Provider is also used to SSO into five other applications.
- B. The clock on the Identity Provider server is twenty minutes behind Salesforce.
- C. The Issuer Certificate from the Identity Provider expired two weeks ago.
- D. The default language for the Identity Provider and Salesforce are Different.

Answer: BC

NEW QUESTION 209

Universal Containers (UC) built an integration for their employees to post, view, and vote for ideas in Salesforce from an internal Company portal. When ideas are posted in Salesforce, links to the ideas are created in the company portal pages as part of the integration process. The Company portal connects to Salesforce using OAuth. Everything is working fine, except when users click on links to existing ideas, they are always taken to the Ideas home page rather than the specific idea, after authorization. Which OAuth URL parameter can be used to retain the original requested page so that a user can be redirected correctly after OAuth authorization?

- A. Redirect_uri
- B. State
- C. Scope
- D. Callback_uri

Answer: A

NEW QUESTION 210

Northern Trail Outfitters would like to automatically create new employee users in Salesforce with an appropriate profile that maps to its Active Directory Department.

How should an identity architect implement this requirement?

- A. Use the createUser method in the Just-in-Time (JIT) provisioning registration handler to assign the appropriate profile.
- B. Use the updateUser method in the Just-in-Time (JIT) provisioning registration handler to assign the appropriate profile.
- C. Use a login flow to collect Security Assertion Markup Language attributes and assign the appropriate profile during Just-In-Time (JIT) provisioning.
- D. Make a callout during the login flow to query department from Active Directory to assign the appropriate profile.

Answer: B

NEW QUESTION 214

Northern Trail Outfitters (NTO) wants its customers to use phone numbers to log in to their new digital portal, which was designed and built using Salesforce Experience Cloud. In order to access the portal, the user will need to do the following:

- * 1. Enter a phone number and/or email address
- * 2. Enter a verification code that is to be sent via email or text.

What is the recommended approach to fulfill this requirement?

- A. Create a Login Discovery page and provide a Login Discovery Handler Apex class.
- B. Create a custom login page with an Apex controller
- C. The controller has logic to send and verify the identity.
- D. Create an Authentication provider and implement a self-registration handler class.
- E. Create a custom login flow that uses an Apex controller to verify the phone numbers with the company's verification service.

Answer: D

NEW QUESTION 215

A client is planning to rollout multi-factor authentication (MFA) to its internal employees and wants to understand which authentication and verification methods meet the Salesforce criteria for secure authentication.

Which three functions meet the Salesforce criteria for secure mfa? Choose 3 answers

- A. username and password + SMS passcode
- B. Username and password + security key
- C. Third-party single sign-on with Mobile Authenticator app
- D. Certificate-based Authentication
- E. Lightning Login

Answer: BCE

NEW QUESTION 220

Universal Containers (UC) has implemented a multi-org strategy and would like to centralize the management of their Salesforce user profiles. What should the architect recommend to allow Salesforce profiles to be managed from a central system of record?

- A. Implement JIT provisioning on the SAML IDP that will pass the profile id in each assertion.
- B. Create an apex scheduled job in one org that will synchronize the other orgs profile.
- C. Implement Delegated Authentication that will update the user profiles as necessary.
- D. Implement an OAuth2 flow to pass the profile credentials between systems.

Answer: A

NEW QUESTION 224

Universal Containers (UC) employees have Salesforce access from restricted IP ranges only, to protect against unauthorized access. UC wants to roll out the

Salesforce1 mobile app and make it accessible from any location. Which two options should an Architect recommend? Choose 2 answers

- A. Relax the IP restriction with a second factor in the Connect App settings for Salesforce1 mobile app.
- B. Remove existing restrictions on IP ranges for all types of user access.
- C. Relax the IP restrictions in the Connect App settings for the Salesforce1 mobile app.
- D. Use Login Flow to bypass IP range restriction for the mobile app.

Answer: AC

NEW QUESTION 226

A group of users try to access one of Universal Containers' Connected Apps and receive the following error message: " Failed: Not approved for access." What is the most likely cause of this issue?

- A. The Connected App settings "All users may self-authorize" is enabled.
- B. The Salesforce Administrators have revoked the OAuth authorization.
- C. The Users do not have the correct permission set assigned to them.
- D. The User of High Assurance sessions are required for the Connected App.

Answer: C

NEW QUESTION 227

Universal Containers (UC) is planning to deploy a custom mobile app that will allow users to get e-signatures from its customers on their mobile devices. The mobile app connects to Salesforce to upload the e-signature as a file attachment and uses OAuth protocol for both authentication and authorization. What is the most recommended and secure OAuth scope setting that an Architect should recommend?

- A. Id
- B. Web
- C. Api
- D. Custom_permissions

Answer: D

NEW QUESTION 228

Containers (UC) has an existing Customer Community. UC wants to expand the self-registration capabilities such that customers receive a different community experience based on the data they provide during the registration process. What is the recommended approach an Architect Should recommend to UC?

- A. Create an After Insert Apex trigger on the user object to assign specific custom permissions.
- B. Create separate login flows corresponding to the different community user personas.
- C. Modify the Community pages to utilize specific fields on the User and Contact records.
- D. Modify the existing Communities registration controller to assign different profiles.

Answer: C

NEW QUESTION 232

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